

Locations

REDMOND

Main Office

2303 SW First Street
Redmond, OR 97756
Phone: (541) 548-2380

Regional Services: Administration, Child Care Resources, Food Program, Energy Assistance, Head Start (Crook/Deschutes)

Onsite Services: Redmond Emergency Services (541) 318-7506

Redmond Annex

2602 SW First Street, Suite B
Redmond, OR 97756

Regional Services: Rehabilitation Loan Program (541)-316-2037, Energy Education and Weatherization (541)-316-2034

Onsite Services: Redmond Housing Center and Transitional Housing Program (541) 316-2038.

MADRAS

NeighborImpact

645 SW Marshall
Madras, OR 97741

Onsite Services: Madras Emergency Services and Transitional Housing Program (541) 475-7017. Madras Housing Center (541)-475-0442. Child Care Resources on limited days call for more information at (541) 548-2380.

PRINEVILLE

NeighborImpact

203 NE Court Street
Prineville, OR 97754

Onsite Services: Prineville Emergency Services/Housing Center (541) 447-6835 and Transitional Housing Program (541)416-0107.

BEND

Regional Services: Housing Center

Onsite Services: Bend Emergency Services and Energy Assistance

20310 Empire Ave., Suite A110
Bend, OR 97701
Phone (541) 318-7506

Bend Transitional Housing Program

Call for Information: (541) 317-1141

Shelter Call for Information: (541) 385-0301



Community Partner

NeighborImpact



Services



NeighborImpact

Critical Needs. Diverse Services. Empowering Change.

WWW.NEIGHBORIMPACT.ORG

Revised 11/09

Looking for a Helping Hand? The following is a list of NeighborImpact services. Eligibility requirements vary with each service, please call for information. You may also visit our website at www.neighborimpact.org. Office locations on back.

Child Care Resources- CCR serves parents, providers and employers with information and referral services. The CCR office is located at the Redmond Main Office.

For Parents – CCR provides information about child care options and guidance in selecting child care. 548-2380, #113 (Spanish, #121)

For Providers – CCR offers specialized training, mentoring, individual consultation, business information, referrals, and technical assistance in starting a child care business. 548-2380, 118 (Spanish, #121)

For Employers – CCR provides services to match employees' needs with available care by conducting on-site workshops on parenting and selecting care and consulting on employer-sponsored care. 548-2380, #119

Energy Assistance - helps eligible families and individuals pay a portion of their heating costs during the winter months. You may apply it to any heating source. All applications are handled on a first come first serve basis through a mail system. Clients in jeopardy of disconnection should bring their shut-off notice into a NeighborImpact office. To receive an application or be placed on the waiting list, you must call the energy assistance hotline. The hotline opens to the general public December 1st each year. If you are a senior, person with a disability, or have a child under age 6 in your household, you may call at any time after October 1st through April 30th. Energy Assistance Hotline is **541-504-2155**.

Energy Shut-off Prevention - Contact the local emergency service office for your area to find out more about shut-off prevention help (see below).

Emergency Services- Provides rental assistance, energy shut-off prevention as well as information and referral to individuals and families. Applicants must come to a NeighborImpact office to apply for Eviction Prevention or Move-In Assistance. Based on available funding, limited assistance will be available each day. Applicants will be seen on a first come first serve basis. **No exceptions. Please see office hours for each location below.**

Bend Rental Assistance Program (serving Bend, Sisters, Sunriver, and La Pine) : **(541) 318-7506**

Mon. through Friday (9:00am - 12:00 Noon & 1:00 pm-4:00pm)

La Pine Rental Assistance Program: (541) 318-7506 (Answer Van visits La Pine on 1st Friday of month, 9:00am-12:00 Noon at La Pine Community Kitchen; 16480 Finley Butte Road)

Sisters Rental Assistance Program: (541) 318-7506 (Answer Van visits Sisters on the 4th Friday of the month, 9:00am– 12:00 Noon. School parking lot at 525 E Cascade

Madras Rent Assistance Program (Jefferson County): (541) 475-7017 Tuesday 9:00-12:00 Noon & Wednesday 9:00– 12:00 Noon & 1:00pm-4:00pm

Prineville Rent Assistance Program: (541) 447-6835 Monday 9:00 -12:00 & 1:00pm–4:00pm

Redmond Rent Assistance Program: (541) 318-7506 Thursday 9:00-12:00 Noon & 1:00pm–4:00pm. Friday 1:00pm-4:00pm

Energy Education- The purpose of this class is to educate clients on methods to control energy expenses in their home and to promote health and safety as it relates to energy usage. 316-2035

Weatherization- Weatherization is a year-round program that makes improvements to homes to reduce energy loss for clients at or below 60% of the state area median income. Some improvements may include insulation, heating systems, and air sealing. There is a home evaluation process to determine what items will be considered. A client may rent or own their home. For additional program requirements and eligibility guidelines call 316-2036

HTBA Rent Assistance- (541) 385-0301- Rent Assistance for a period of one year. Case management and home visits are required. A wait list is opened periodically as capacity becomes available. Notification of wait list openings is announced in the community ahead of time. Applicants must be on a wait list to be considered for the program. Applicants must have income below 50% of area median guidelines to qualify.

Family Shelter- provides short term shelter to homeless families with children. Families can stay at Nancy's House for up to three months. The program is located in Bend and can provide housing for up to five families at a time. For more information on eligibility and openings please call 385-0301.

Food Bank- NeighborImpact provides food to over 30 local agencies in Crook, Deschutes and Jefferson Counties. For more information or a list of locations of participating food banks, meal and brown bag sites please visit our website www.neighborimpact.org. Food Program office 548-2380, Ext. 108.

Head Start Program- promotes school readiness and self-sufficiency through early childhood education, parent involvement, family support, health services, social services, and nutritious meals. Classrooms and program services are available at sites in Crook and Deschutes counties. The program is free and primarily serves low-income families. For an application or more information call 548-2380, Ext. 127, download an application in English or Spanish at www.neighborimpact.org, or visit the Redmond Main Office.

Housing Center- offers a variety of programs including foreclosure prevention classes and counseling, first time homeownership classes and counseling, down payment assistance loans, reverse mortgage counseling, financial literacy classes and counseling, home owner rehabilitation loans, and a matched saving program (IDA). Centers are located in Redmond 316-2038, Bend 318-7506, Madras 475-0442, and Prineville 416-0107. (If you are Spanish speaking call the Madras or Bend office to speak with bilingual staff). Please call for more information or email homeowner@neighborimpact.org.

Redmond (Wednesday; 8am–4:30pm)

Bend (Monday - Friday; 8am–4:30pm)

Madras (Tuesday and Thursday; 8:30am–4:30pm)

Prineville (Tuesday 8:30am-4:30pm and Friday 8am-1pm or by appointment)

Home Rehabilitation Loan Program- provides low interest home repair loans to clients that are below 80% of the area median. 316-2037

Transitional Housing- helps homeless families with their immediate housing crisis and longer term self-sufficiency through rental subsidies, case management support, and training assistance. Please call for more information on eligibility and openings. Bend, 317-1141; Madras, 475-7017; Prineville, 416-0107, Redmond 316-2038

Beehive Cascades- is a website offering local and national resources, self-help information and interactive tools about money, schools, jobs, housing, health, childcare and more. The website is in English and Spanish. www.beehivecascades.org.