

# Locations

## **REDMOND**

### **Main Office**

2303 SW First Street  
Redmond, OR 97756  
Phone: (541) 548-2380

Regional Services: Administration, Child Care Resources, Food Program, Head Start (Crook/Deschutes) (541) 548-2380.

### **Redmond Annex**

2602 SW First Street, Suite B  
Redmond, OR 97756

Regional Services: Rehabilitation Loan Program (541)-316-2037, Energy Education and Weatherization (541)-316-2034

Onsite Services: Redmond Housing Center and Transitional Housing Program (541) 316-2038.

## **MADRAS**

### **NeighborImpact**

645 SW Marshall  
Madras, OR 97741

Onsite Services: Transitional Housing Program (541) 475-7017. Madras Housing Center (541)-475-0442. Child Care Resources on limited days call for more information at (541) 548-2380.

## **PRINEVILLE**

### **NeighborImpact**

203 NE Court Street  
Prineville, OR 97754

Onsite Services: Transitional Housing Program (541)416-0107. Prineville Housing Center by Appointment (541) 318-7506.

## **BEND**

Regional Services: Housing Center (541) 318-7506 and Emergency Services 541-318-7506, Ext. 104

Onsite Services: Energy Assistance (541) 749-4947

20310 Empire Ave., Suite A110  
Bend, OR 97701

### **Bend Transitional Housing Program**

Call for Information: (541) 317-1141

**Shelter** Call for Information: (541) 385-0301



Community Partner

# NeighborImpact



## Services



# NeighborImpact

Critical Needs. Diverse Services. Empowering Change.

[WWW.NEIGHBORIMPACT.ORG](http://WWW.NEIGHBORIMPACT.ORG)

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## See Last Page for Office Locations

**Looking for a Helping Hand?** The following is a list of NeighborImpact services. Eligibility requirements vary with each service. Please call or visit our website at [www.neighborimpact.org](http://www.neighborimpact.org) for additional information.

**Child Care Resources**- CCR serves parents, providers and employers with information and referral services. The CCR office is located at the Redmond Main Office.

**For Parents** – CCR provides information about child care options and guidance in selecting child care. 541-548-2380, #113 (Spanish, #121)

**For Providers** – CCR offers specialized training, mentoring, individual consultation, business information, referrals, and technical assistance in starting a child care business. 541-548-2380, 118 (Spanish, #121)

**For Employers** – CCR provides services to match employees' needs with available care by conducting on-site workshops on parenting and selecting care and consulting on employer-sponsored care. 541-548-2380, #119

**Energy Assistance**- helps eligible families and individuals pay a portion of their heating costs during the winter months. Also assists people in jeopardy of disconnection. Help is available based on funding. To speak with a energy helper, feel free to call the 541-749-4947. You may also visit our website at [www.neighborimpact.org](http://www.neighborimpact.org) for an application or for more information on income eligibility and frequently asked Energy Assistance questions.

Office hours are 9:00 – 4:00 (Monday & Tuesday). This office is located in Bend at 20310 Empire Ave., Suite A110.

**Rent Assistance**- Provides limited rental assistance as well as information and referral to individuals and families. Rent assistance is based on available funding. **Rent Applications may be faxed to 541-749-4948 or taken over the phone by calling 541-318-7506 Extension 104.** Rent assistance applications are available on the NeighborImpact website at [www.neighborimpact.org](http://www.neighborimpact.org) or at Bend, Redmond, Prineville, or Madras NeighborImpact offices or FAN sites.

**Rent Assistance walk-in hours are at the Bend Office Only**—Monday through Friday (9:00am - 12:00 Noon & 1:00 pm-4:00pm) at 20310 Empire Avenue, Suite A110

**Energy Education**- The purpose of this class is to educate clients on methods to control energy expenses in their home and to promote health and safety as it relates to energy usage. 541-316-2035

**Weatherization**- Weatherization is a year-round program that makes improvements to homes to reduce energy loss for clients at or below 60% of the state area median income. Some improvements may include insulation, heating systems, and air sealing. There is a home evaluation process to determine what items will be considered. A client may rent or own their home. For additional program requirements and eligibility guidelines call 541-316-2036

**Home Tenant Based Assistance**- (541) 385-0301– This type of Rent Assistance is typically for a period of one year. Case management and home visits are required. A wait list is opened periodically as capacity becomes available. Notification of wait list openings is announced in the community ahead of time. Applicants must be on a wait

list to be considered for the program. Applicants must have income below 50% of area median guidelines to qualify.

**Family Shelter**- provides short term shelter to homeless families with children. Families can stay at Nancy's House for up to three months. The program is located in Bend and can provide housing for up to five families at a time. For more information on eligibility and openings please call 541-385-0301.

**Food Bank**- NeighborImpact provides food to over 30 local agencies in Crook, Deschutes and Jefferson Counties. For more information or a list of locations of participating food banks, meal and brown bag sites please visit our website [www.neighborimpact.org](http://www.neighborimpact.org). Food Program office 541-548-2380, Ext. 108.

**Head Start Program**- promotes school readiness and self-sufficiency through early childhood education, parent involvement, family support, health services, social services, and nutritious meals. Classrooms and program services are available at sites in Crook and Deschutes counties. The program is free and primarily serves low-income families. For an application or more information call 548-2380, Ext. 127, download an application in English or Spanish at [www.neighborimpact.org](http://www.neighborimpact.org), or visit the Redmond Main Office.

**Housing Center**- offers a variety of programs including foreclosure prevention classes and counseling, first time homeownership classes and counseling, down payment assistance loans, reverse mortgage counseling, financial literacy classes and counseling, home owner rehabilitation loans, and a matched saving program (IDA). Centers are located in Redmond 541-316-2038, Bend 541-318-7506, Madras 541-475-0442, and Prineville 541-416-0107. (If you are Spanish speaking call the Madras or Bend office to speak with bilingual staff). Please call for more information or email [homeowner-ship@neighborimpact.org](mailto:homeowner-ship@neighborimpact.org).

Redmond (Wednesday and Thursday; 8am–4:30pm)

Bend (Monday - Friday; 8am–4:30pm)

Madras (Tuesday; 8:30am–4:30pm)

Prineville (by appointment, please call the Bend office)

**Home Rehabilitation Loan Program**- provides low interest home repair loans to clients that are below 80% of the area median. 541-316-2037

**Transitional Housing**- helps homeless families with their immediate housing crisis and longer term self-sufficiency through rental subsidies, case management support, and training assistance. Please call for more information on eligibility and openings. Bend, 541-317-1141; Madras, 541-475-7017; Prineville, 541-416-0107, Redmond 541-316-2038

**Beehive Cascades**– a website offering local and national resources, self-help information and interactive tools about money, schools, jobs, housing, health, childcare and more. The website is in English and Spanish. <http://cascades.thebeehive.org>.