

NeighborImpact Privacy Policy

NeighborImpact values your participation and support and is committed to protecting your privacy. NeighborImpact's site is a safe environment for anyone who visits, makes a donation, places an order, volunteers or advocates.

NeighborImpact is committed to protecting your privacy

NeighborImpact maintains strict customer information privacy policies. NeighborImpact takes great care to ensure that your information is not compromised by unauthorized persons.

NeighborImpact does not sell, exchange or rent your personal information to any organization or individual. NeighborImpact will not divulge personal information to any other organization or individual other than that necessary to transact, fulfill and or account for online donations and purchases.

NeighborImpact does not share your information with telemarketing centers. NeighborImpact does not use telephone marketing to solicit funds. NeighborImpact will only use your phone number if we need to verify information or occasionally to thank you for your contribution, ask for your opinion or invite you to a special event.

What information do we collect?

When you make a donation, volunteer, order event tickets, advocate, schedule a donation, NeighborImpact may ask you for your name, address, e-mail address, telephone number, fax number as well as other relevant information.

When you visit NeighborImpact's website, NeighborImpact also collects some non-identifying basic information from server logs. This includes total number of visitors, pages viewed, type of browser you are using, type of operating system you are using, domain name of your Internet service provider and frequently used search words.

How do we use your information?

NeighborImpact uses non-identifying basic information (aggregate data) to analyze site usage and to improve the content and design of the site. On occasion, NeighborImpact may share aggregate data with sponsors, partners and other third-party vendors to encourage fundraising.

NeighborImpact uses personally identifiable information you provide about yourself: a) to respond to your questions or comments about NeighborImpact services; b) to fulfill requests to volunteer or advocate; c) to process your donation, verify your credit card and send you a tax-deductible receipt; d) to process your order for event tickets and verify your credit card; f) confirm a donation or order; g) to thank you; h) to send you additional information about NeighborImpact programs, services and needs that we believe will interest you; i) to protect the security or integrity of the site; j) to protect against a threat of safety or destruction of property; and k) to protect against legal liability. We list donors who contribute in our annual report unless you ask that the gift be anonymous.

NeighborImpact may disclose to third parties aggregate statistics about donations, volunteers, orders and advocates (e.g., total number of donors, total amount of donations for specific periods, average gift size, total number of volunteers for specific projects or events, total number of advocates). These statistics will not include any personally identifying information.

A third party handles NeighborImpact's on-line credit card verification process. This organization needs your name, address, credit card number and expiration date to process your transaction. Its state-of-the-art firewalls and encryption technology offer the highest level of security to ensure the confidentiality of your transaction.

NeighborImpact will not use personal information in any way other than described in this policy. NeighborImpact requires employees, agents and contractors who have access to Personal Information to protect information consistent with this Privacy Policy.

Opt out

If you prefer not to receive any mail or e-mail correspondence from us, please send us your request to be removed from mailing lists with your full name, address, phone number and e-mail address. Send your request to NeighborImpact, 2303 SW First Street, Redmond, OR 97756 Attn: Community Relations. Or call 541-548-2380 #106. To help us process your request, tell us how you participate (volunteer, donate, advocate).

How do we provide a secure environment for on-line transactions?

NeighborImpact's on-line processing system allows you to make safe donations and purchases. NeighborImpact uses state-of-the-art firewalls and the latest encryption technology, Secure Sockets Layer (SSL) to insure that no one can read your information as it travels to NeighborImpact's donation or ordering system.

On-line forms to volunteer, to advocate or to sign-up to be on a mailing list, are not encrypted.

Cookies

NeighborImpact does not use cookies on its Web site.

No liability

The security measures we take may not prevent all loss, misuse or alteration of information on the site. NeighborImpact is not responsible for any damages or liabilities relating to such security failures. You understand that unauthorized third parties may access data and communications, including e-mail, when communicated via the Internet. NeighborImpact's Web site includes links to other Web sites. NeighborImpact cannot ensure the privacy practices of other such sites.

How to contact NeighborImpact

You may contact NeighborImpact with questions or comments about this Privacy Policy or to update any personally identifiable information at 541-548-2380 or 2303 SW First Street, Redmond, OR 97756.

NeighborImpact reserves the right to change its policy at any time. NeighborImpact will post and highlight any changes at this site.