

## Frequently Asked Questions

### ● What information do I need to give?

We only require a name, number of people in household and zip code. There is no proof of ID or income required to participate.

### ● How does it work?

Shopping Style (All distributions except Redmond High School): Start at the sign in table and from there you can use a provided cart and bags if needed to collect your own groceries from the truck. If you need assistance, a staff member or volunteer will be happy to help you.

Drive-thru (Redmond High School): In your vehicle, join the line of cars. A staff or volunteer will sign you in at your car window and write a number on your windshield. Let volunteers know if you would like food put in the backseat or trunk and they will place your items there. A volunteer will wipe off the number when finished.

### ● How much can I take?

Unless there are limits posted on a product, clients may take as many products as they would like.

### ● Can I pick up for someone else?

Yes, we understand that many people are working during these hours and encourage clients to pick up for one another in those situations. We only ask that each separate household is signed in separately- please let the sign in person know these details at the beginning.

### ● What food do you provide?

Our primary focus on the Fresh to You truck is produce. Typically, we will have 6 fresh produce options and 4 shelf stable dry goods. The products we carry are dependent on the season and what our warehouse has on hand.

### ● Do you have dairy or meat?

We usually do not carry these products unless there is a surplus at our warehouse. You can find these products at many of the other partner agencies in our network ([food resources](#))

### ● I work during these hours how can I get food?

Please visit our [food resources](#) page to see options near you.

### ● What if the Weather is bad?

If the weather will create unsafe conditions for our volunteers or clients, we will cancel or modify distributions as needed. We will notify the community of any changes through our Facebook page, as well as a text reminder for anyone signed up for mobile pantry text alerts.