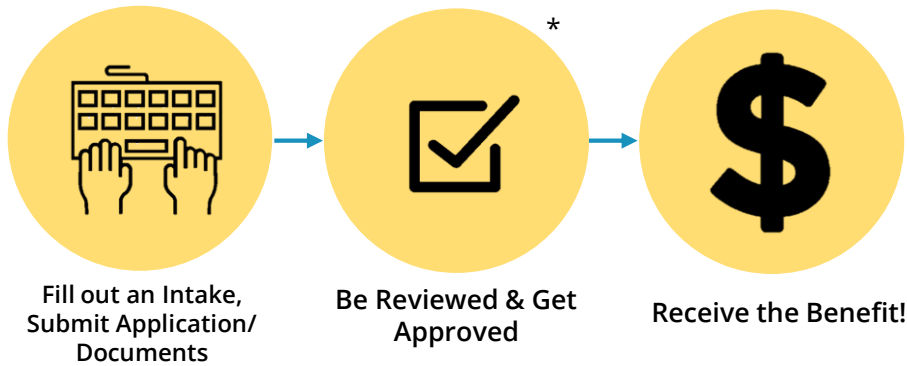


## How does it work?



\*To get the most out of this program you are encourage to attend [“Quick Tips for Managing Your Mortgage”](#) virtual workshop and meet one-on-one with a homeowner counselor.

*“I am very grateful for the mortgage assistance program, with out it I would be homeless!”  
-HomeSource client*

## Frequently Asked Questions

### What documents do I need to submit?

- ID
- Proof of COVID Impact
- Income documentation
- Bank statement
- Mortgage statement
- Additional documentation may be needed

### What happens if my ID has expired?

- You can still apply! International ID's are also accepted

### Do I qualify?

- If you live in Deschutes & your income is at or below \$122,400 for a household of 4

### I am in forbearance, can I still apply?

Yes!

### How can I apply?

- Online at the NeighborImpact website [COVID Mortgage Assistance Application](#) (preferred)
- Download the [PDF](#)
- Pick up a paper application in the Bend or Redmond offices
- Have us mail you an application
- Call & we can complete an application with you

### Am I automatically accepted if I apply?

No. Applying to the program does NOT guarantee you will be accepted

### I am using up my savings to pay my bills. Do I have to be behind to apply?

No! We can help you pay current & December months

### What else do I need to know?

- Funding is limited – apply as soon as possible!
- We do not require a citizenship status or a Social Security Number

