

Neighbor**Impact**

Supporting People, Strengthening Communities.



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Because you are reading this, you probably know something about NeighborImpact. You may know us as the food bank. You may know us as the regional Head Start provider. Maybe you know about our housing programs. NeighborImpact is many things to many people, and how you know us depends on how you met us.

The breadth of our programming is part of our core identity as a "Community Action Agency." There are about 1,000 of them around the country. There are 18 in Oregon, and there is only one in Central Oregon. They all look different, because they are all rooted in and responsive to the needs and opportunities of their individual communities.

You see, addressing poverty isn't the job of a single agency. No single agency can do it all (although we certainly try!) Poverty is present in every corner of the country and globe and is one of the oldest and most widespread social challenges in history. The moral obligation to address poverty is a theme of every major world religion, and every government in every age has had to devote at least some thought to what to do about alleviating poverty's effects. To do the job, It takes a community, not an agency, to make a change.

This annual report is dedicated to how NeighborImpact works in community to try and craft solutions to improve the lives of our friends, relatives, neighbors and in some cases, ourselves. Our mission is "Strengthening People, Supporting Communities." We live that in partnership with all of Central Oregon in our ongoing effort to create a place where everyone has a chance not only to live but to thrive.

Thanks for spending a little time with us.

Scott Cooper
Executive Director

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NeighborImpact, together with Family Kitchen, The Salvation Army and the High Desert Food & Farm Alliance, created the Sunday Community Buffett this past year to recover prepared meals from local institutions—avoiding waste and delivering hot meals to those who need them.

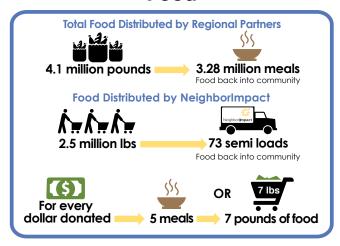
The project marries an issue and a need: The issue is that institutions (think colleges and hospitals) tend to cook more food than they actually need. The need is that most meal service sites don't operate on Sundays. By recovering leftover food from these institutions, storing it under appropriate conditions and then re-heating and serving on a day when other meals typically are not offered, this partnership diverts food from landfills and addresses nutrition and availability of food to the homeless.

Mel Parker, project manager of domestic victims of human trafficking program and street outreach program for Cascade Youth & Family Center, says her program participants definitely benefit from this service; and she said she particularly appreciates the variety, simplicity and healthfulness of the food being offered.

The program is housed at the Bend Salvation Army and staffed by volunteers. Typical items served include breakfast burritos and generous helpings of fresh veggies and fruit.

"Overall, this program has been such a joy. It's a place not just to receive food but also a place to receive community," notes Parker.

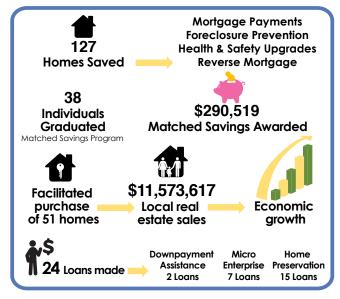
Food



"I am a mother of 4 children. The rent reduction program has enabled us to save money and get ahead for the first time in a while. We now have a great, stable home and were given a good start to maintain stable housing."

- Gina, Rent Assistance Recipient

Home and Business





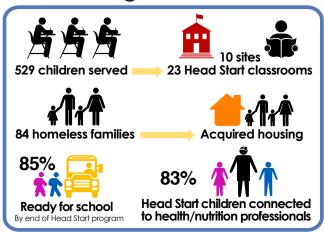
As the Housing crisis roared into Central Oregon NeighborImpact quickly realized that the emerging problem was far bigger than any one agency. Partnership and collaboration would have to be the name of the game going forward.

When the 2017 Oregon Legislature surprised housing advocates in its closing days by doubling existing levels of support in one of its major housing programs, NeighborImpact began looking for chances to invest those dollars with partners. Operating on a principle that NeighborImpact is simply the steward of monies provided, NeighborImpact decided to distribute much of the additional funding it received through a Request for Proposals process to create cold-weather and day-shelter opportunities throughout the region. Partners were engaged through the Homeless Leadership Coalition to increase referrals from families facing homelessness or at immediate risk of homelessness.

The biggest single one-time investment, however, was sought out by NeighborImpact. With Bethlehem Inn nearing the end of its longheld dream of rebuilding the region's homeless shelter, funds were becoming tight. All the usual suspects—rising construction costs and the unexpected "extras" that come with any remodel project—sent Bethlehem Inn scrambling to find the funding to fully furnish its newly completed unit. Using state funds, NeighborImpact was able to offer funding to Bethlehem Inn to purchase the furniture that allowed the new shelter to open with furnishings that can last a decade or more, rather than bringing in furnishings from the old shelter that might have had a shorter lifespan.

"Real, sustainable community change requires the initiative and engagement of community members like NeighborImpact," said Kim Fischbach, Bethlehem Inn's director of development.

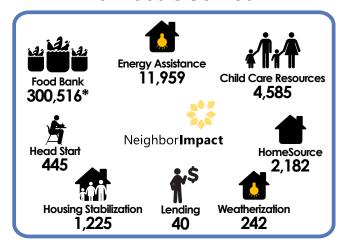
Making a Difference



"We were three months behind on our mortgage and we didn't know what to do. Thanks to NeighborImpact, our mortgage was paid up and we received assistance for the next 12 months. I have the relief of knowing my kids have a home."

— Amber, Mortgage Payment Assistance Recipient

Individuals Served



^{*} Numbers may be duplicated due to clients accessing services multiple times.



NeighborImpact helped The City of Prineville write a grant for \$962,271. Funds from the Business Oregon Community Development Block Grant program will repair and rehabilitate the Prineville Senior Center building.

"This is wonderful news for our community," said Prineville Mayor Betty Roppe. "The Prineville Senior Center has a long history of providing important services to our community. It is critical that the Senior Center facility is up-to-date, safe and welcoming to those who access services."

In order to help secure the funding, NeighborImpact helped raise the match dollars from the City of Prineville and Crook County. Other contributors included Soroptimists Charitable Trust, Perrin Foundation Grant and TransCanada Corp. NeighborImpact wrote and defended the grant with Business Oregon and was ultimately selected to administer the grant as well.

The grant will pay for a wide range of repairs and upgrades to the senior center building. The project will include constructing a new roof, replacing the HVAC system, replacing leaking windows, constructing ADA compliant safe covered entries, replacing interior flooring, installing new kitchen appliances and reconstructing the parking lot.

The Senior Center is owned and operated by the Soroptimist International of Prineville Charitable Trust. Soroptimist President Dorless Reid noted that the grant is particularly important after the unsafe conditions resulting from the winter of 2017.

"This grant will allow us to fix these problems and make sure that the Senior Center is safe, now and into the future," said Reid.

In keeping with its mission to "Support People and Strengthen Communities" NeighborImpact offers services in consulting, writing and administering Community Development Block Grants and other state and federal grant funds to all cities and counties in Central Oregon.

Supporting People, Strengthening Communities.

Balance Sheet year ending June 30, 2018

| Cash & Cash Equivalents | \$3,806,078 |
|-------------------------|--------------|
| Accounts Receivable | \$1,275,125 |
| Prepaid Expenses | \$4,311 |
| Inventory | \$61,928 |
| Long-Term Investments | \$209,195 |
| Notes Receivable | \$3,999,847 |
| Property and Equipment | \$2,045,562 |
| Total Assets | \$11,402,045 |

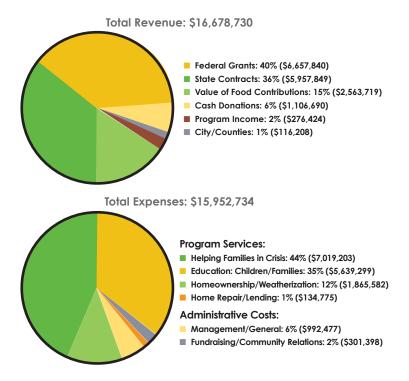
| Current Liabilities | \$256,688 |
|----------------------------|--------------|
| Payroll Liabilities | \$184,895 |
| Notes Payable | \$25,449 |
| Total Liabilities | \$467,032 |
| Beginning Net Assets | \$10,209,016 |
| Changes to Net Assets | \$725,996 |
| Total Net Assets | \$10,935,012 |
| Liabilities and Net Assets | \$11,402,045 |

For complete disclosure of financial information, please see "About Us" on the NeighborImpact website.

www.neighborimpact.org

Financials

July 1, 2017 - June 30, 2018



- NeighborImpact is a Regional Employer
- 186 People are employed by NeighborImpact
- Our Employees live in 11 different cities and 14 different zip codes
- Our Payroll is almost \$225,229 every two weeks

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www.neighborimpact.org

NeighborImpact Makes Dreams Come True

NeighborImpact has partnered with Habitat for Humanity in Bend, Redmond, La Pine and Sisters for several years to increase homeownership opportunities for Central Oregonians. NeighborImpact offers Habitat families access to a matched savings program. Using an Individual Development Account (IDA), would-be home owners make monthly deposits to



save for their down payment and/or closing costs. Their savings are matched three to one, up to a limit of \$12,000. Funds are provided by the State of Oregon.

Recent homeowner Ariana Trujillo Contreras moved to Bend 16 years ago to pursue economic prosperity for her children. As a single mother of three, Ariana worked hard to start her own cleaning business. But her wages weren't adequate to buy anything more than a cramped apartment in a "not very good" neighborhood. She suspected that her neighbors had drug issues, and police would frequent the area. "I had to move," Ariana recalled. "It wasn't a good example for my kids."

Ariana was referred to Habitat by a teacher. From there, she found her way to NeighborImpact, where she began working with financial counselors in NeighborImpact's HomeSource program. Her counselors showed her how to build her credit, live within a budget and save for future expenses. Ariana also took financial and homebuyer courses that gave her crucial strategies for managing money and oriented her to the home buying process. "Now I have a savings account for everything, and I have savings for an emergency," Ariana declared proudly. "They helped me get organized."

Ariana closed on her house in March 2018. Now, Ariana and her kids are in a stable housing situation where they can get to know their neighbors and feel secure. Additionally, owning a major asset has made Ariana more financially confident. "Now I'm not so stressed by my financial situation. It was a long process, but I showed my kids that if you work hard, it pays off," she says.

Giving Kids the Head Start They Deserve



NeighborImpact's Head Start program provides children 0-5 with high quality preschool. This past year, the program expanded a third classroom to full-day as part of a move to shift the entire program from a half-day to a full-day model. Head Start full-day preschool students are more likely to score at or above the national average in literacy, math and language development as compared to part-day students. Full-day students also have higher attendance rates than part-day students, and get to eat three full meals instead of two.

With funding provided by the Oregon Department of Education/ Early Learning Division, NeighborImpact added a full-day classroom in Redmond. Children now attend six and a half hours. Previously they attended four.

"Full-day Head Start is something Central Oregon communities have been asking for a number of years," said Kim Brown, director of Neighborlmpact Head Start. "Not only are students able to spend more quality time learning, but their parents are provided with time during the day to work on their GED, take classes or look for full-time work. The longer day also creates more opportunities for parents to volunteer in the classroom and fulfill their important role as a child's most important educator."

Currently, Head Start has full-day classes in Prineville and Redmond. Plans call for expansion to Bend and La Pine in the year ahead. NeighborImpact's efforts to expand its full-day program are part of a larger regional effort to expand the quality and quantity of preschool education in Central Oregon. Partners such as the High Desert Education Services District and Redmond School District have cooperated closely with NeighborImpact to help extend learning options for the region's most vulnerable children.



Eunice Grant lives off the grid in the Three River's Community west of Culver. She approached NeighborImpact for help after her husband died and she needed help making her mortgage payments.

Thanks to a partnership between Neighborlmpact and Oregon's Homeownership Stabilization Initiative, Eunice was able to stabilize her monthly mortgage payment through a Mortgage Payment Assistance program. But Neighborlmpact staff quickly realized that wasn't the only way they could help.

Eunice had recently lost her husband, her solar system and generator were failing, and there were years of deferred maintenance on her house as time and money had been drained away by the urgency of caring for her husband during his illness.

A NeighborImpact Home Preservation Loan began turning things around. A new solar system gave Eunice reliable power for the first time in years. A dangerously unstable deck was repaired and stained; a load of gravel leveled out the areas beneath and around the deck, improving accessibility; and other work was underway. Best of all, Eunice was offered a loan term that deferred principal and interest repayment until she sells or transfers the property.

Eunice's thought her troubles were over, so when the Graham Fire roared through her neighborhood in July, burning much of her property, she was devastated. It could have been worse, however. The fresh gravel and the fresh deck she received from NeighborImpact created a break between the fire and her house, she explained. "The sparks would have surely set the dry and rotten deck on fire," she said. Her losses were limited to heat and smoke damage, but the house was saved. Eunice is grateful. "NeighborImpact and God were there when I needed them."

In-Kind Donors

July 1, 2017 - June 30, 2018

Organizations

2nd Street Theater

American College of Healthcare

Sciences

Animal Supply Co.

Bend Brewing Co.

Bend Distillery

Bend Garbage & Recycling

Bend Senior High Culinary Students

Bend Soroptimist Service Foundation

Cascade Culinary Institute

Central Oregon Community College

Delta Kappa Gamma

Deschutes Brewery Pub

Eagle Crest Resort

High Desert Museum Hoodoo Ski Area

Horizon Broadcasting Group

Juniper Golf Course

KTVZ 21 Cares for Kids

Lu La Roe

McMenamins St. Francis School

Metolius Tea

Old Mill District

Opal Springs Water Company

Oregon Green Products

Oregon Youth Challenge Program

Pair Lumber

Parlour

Pro Golf of Bend

Redmond Fire Department

Robberson Ford

Seven Peaks School

SiliPint

Soroptimist

Spork

Strictly Organic Coffee

Sunriver Resort

The Bulletin / Go Magazine

The Outpost

The Village Baker

Tower Theater

White Buffalo

Individuals

Priscilla Brubaker

Annette Christensen

Monica Desmond

Jim and Mary Fister

Sandy Green

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Fred Meyer Red 650

Future Farmers of America State

Conference

High Desert Food and Farm Alliance

High Desert Produce

Hollinshead Community Gardens

Logan's Market

Market of Choice Store

Natural Grocers

Safeway 3rd Street store

Safeway East Bend store 1504

Safeway Redmond

Safeway West

Stewart Fire Fighting

Target

Wal Mart Bend

Wal Mart Redmond

Whole Foods

Honor Roll of Donors

July 1, 2017 - June 30, 2018

Mt. Jefferson \$25,000 +

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Aria Foundation
Central Oregon Health Council
The Collins Foundation
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Meyer Memorial Trust
Neighborworks America
The Oregon Community Foundation
Oregon Food Bank
United Way of Deschutes County

Three Finger Jack \$10,000 - \$24,999
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Brooks Resources Corporation
Cow Creek Umpqua Indian Foundation
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First Interstate Bancsystem
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FootZone of Bend/Cascade Relays
Foundation
Hayes Family Foundation
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St. Charles Health Systems
William Lincoln
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Mt. Washington \$5,000 - \$9,999

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North Sister \$1,000 - \$2,499

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Benge Family Foundation
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Cascade Natural Gas

Cascades Academy

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Macy's Inc. Matching Gifts Program

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South Sister \$250 - \$499

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Broken Top \$100 - \$249

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Bend Forensics Laboratory Oregon State Police
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Every effort has been made to maintain accuracy of this donor report for the 2017-2018 fiscal year. Unfortunately, mistakes and omissions sometimes occur. If you should find an error in the report, please notify NeighborImpact so that our records can be corrected.

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Mark Murzin and Kris Knoernschild in memory of Ken Knoernschild
Edward and Ellyn Styskel in memory of Frances Styskel

In Honor of

Mary Lou Dickerson in honor of Greg Pierce Sue and Stacy Epperson in honor of Jerry

NeighborImpact Programs



Food Bank collects and distributes nearly four million pounds of food to emergency food sites throughout the tri-county region.



Energy Assistance helps qualified households keep their lights and heat on by paying a portion of their energy costs.



Housing Stabilization assists families with minor children and unaccompanied adults who are homeless or who face immediate housing crises.



Head Start provides high-quality early education integrated with health services, meals, nutrition and family advocacy.



HomeSource offers a range services that help individuals manage, grow and protect their assets.



Child Care Resources offers training, technical assistance and business support to child care providers in Central Oregon.



Weatherization provides construction services to add insulation and repair heating systems for income-qualified clients.



Lending offers loans in down payment assistance, micro enterprise and home preservation at reasonable interest rates.

Endowment and Planned Giving Information

ENDOWMENT

NeighborImpact partners with the Oregon Community Foundation to handle the distribution and management of the endowment fund. The Oregon Community Foundation is a superb resource for local non-profits in Central Oregon. Not only does the foundation help non-profits build and manage endowments, it also helps individuals direct their charitable funds to local non-profits. For information on contributing to NeighborImpact through the Oregon Community Foundation, contact 541-382-1170

NeighborImpact also created a board-directed endowment that is managed with the help of a local investment firm. This endowment fund doubles as a reserve fund to cover any emergency needs which might develop unexpectedly. NeighborImpact uses directly donated bequest gifts to build our board-directed endowment.

PLANNED GIVING

NeighborImpact's planned giving program builds the board-directed endowment. We accept bequest commitments from our friends. If you have a planned giving question, please contact our development department at (541) 323-6501.

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July 1, 2017 through June 30, 2018

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Neighbor Impact

(541) 548-2380

Redmond

2303 SW First St., Redmond OR 97756

Bend

20310 Empire Avenue #A100, Bend, OR 97703

You can also visit us at our regional service centers located in La Pine, Madras and Prineville. Call (541) 548-2380 for office locations.

Visit us at neighborimpact.org or facebook.com/neighborimpact

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