



Neighbor**Impact**

Supporting People. Strengthening Communities.



Supporting People, Strengthening Communities.

“A Year of Living Dangerously” is the unofficial theme of this year’s report. When we thought that up, we had barely begun to glimpse how COVID-19 would turn lives, economies, work and everyday living upside down. In early Spring, we thought, “How bad can it get?” By late fall, we were beginning to see the answer: very bad indeed.

I’m so proud of this agency and its commitment to neighbors during pandemic 2020. Many of our staff stayed in their offices and on the road to ensure that food, rental assistance, energy assistance, mortgage help and cash grants continued to flow. Other staff transitioned almost overnight to working remotely to provide education, family support, referrals and support to clients, and business coaching and support to those who work with clients. Our resource base swelled to nearly twice our usual budget, but our personnel and admin costs remained virtually flat as we prioritized getting funding to those who needed it most.

COVID has been terrible. I never want to repeat this year. Too many people that I know personally have been infected or impacted. But COVID has had an upside, too. NeighborImpact has learned to be leaner and better, and we have leaned in deeper to help our communities and our clients. We tested the limits of capacity—and when we exceeded them, we set the bar higher.

Along the way, we have been humbled by the support of donors, local governments and volunteers who have helped us accelerate our response. Central Oregon’s heart—always worn on its sleeve—has never been bigger. In a Year of Living Dangerously, we certainly have learned that we thrive better together than when we bunker down.

Thank you for all you have done. COVID and all, it is still a great time to live in Central Oregon.



Scott Cooper
Executive Director



Sheltered in the Storm

Sisters landlord Brad Tisdell knew that his renters were struggling to stay afloat financially in the pandemic. When they reached out to him with their concerns about not being able to afford rent, he wanted to help in any way that he could. Brad temporarily lowered the rent cost by 30 percent to help his renters get through the tough time but quickly realized how difficult it would be to make his own ends meet with a drastically reduced income and no way of knowing how long it might last.

NeighborImpact Housing Stabilization was able to help. Housing Stabilization staff responded to COVID 19 by launching a massive initiative to pay out more than \$3 million in rental assistance. In less than five months, the Housing Stabilization program paid 2,977 months—the equivalent of 248 years—of rent for Central Oregonians financially impacted by the pandemic. This effort provided a lifeline to more than 500 households and 350 property owners, Brad and his renters included.

"In the unfolding story of covid-19, it's often renters who need help the most. At the same time, as a landlord we're responsible for paying the mortgage each month, and I had already offered support in reduced rent for several months," said Brad. "The support NeighborImpact provides is immensely helpful for both the renter and landlord."



NeighborImpact

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For the year ending June 30, 2020;
Includes partial COVID-response funding.

Housing



249 Households obtained housing
484 Households retained housing

Head Start



520 children served



10 sites



23 Head Start classrooms



80%
Ready for school
By end of Head Start program

99%



Head Start children connected
to health/nutrition professionals

Individuals Served



Food Bank
342,126*



Energy Assistance
10,017



Child Care Resources
794



Head Start
520



Representative Payee
13



HomeSource
895



Lending
30



Housing Stabilization
1,843



Weatherization
117

* Numbers may be duplicated due to clients accessing services multiple times.



A Flattened Learning Curve

Head Start teacher Emma Wampler never trained to teach virtually, but when a pandemic hits, you make adjustments—fast! COVID-19 closed schools with a day's notice, thrusting parents into the role of primary educator. NeighborImpact's Head Start staff swung into action and claimed the prize of being the first Head Start program in the state to switch from in-person to online education, continuing to support children and parents with recorded lessons and digital content that helped parents build skills as educators. Teachers devised a variety of methods for engaging children through the screen, including recreating classroom environments from their homes, reading books and singing songs. It all worked! Children delighted in seeing their teachers on the screen every day, our Head Start teachers loved seeing the kids' happy faces, and parents appreciated the strategies that engaged their children in learning.

"They have done an amazing job," said one Head Start parent. "They make it really simple. [They provide] step-by-step activities all week long that they did at school that we were able to do at home. It made it really easy."

Support didn't stop at providing lessons for families. NeighborImpact Head Start teachers knew that families had other needs as well. Head Start staff dropped off educational materials to front porches. They kept in touch with each family to support families' physical and emotional health and well-being, to connect them to resources for education, medical care and food deliveries from NeighborImpact's food bank. "I wasn't sure what I was doing when we started all this," says Emma, "but I'm a more experienced and more flexible teacher after COVID than I was before!"



NeighborImpact

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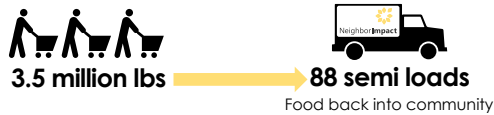
For the year ending June 30, 2020;
Includes partial COVID-response funding.

Food

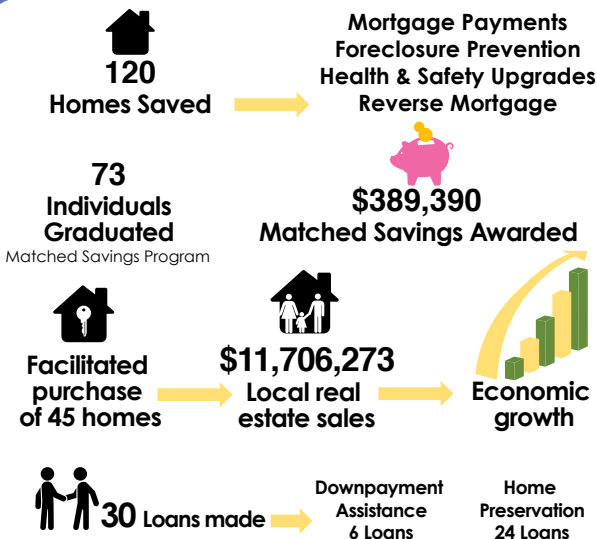
Total Food Distributed by Regional Partners



Food Distributed by NeighborImpact



Home and Business





Energy to Overcome 2020

In the three months since NeighborImpact launched the program in July, Coronavirus Relief Energy Assistance has paid energy bills for over 1,400 households in Central Oregon. These funds helped households prevent, prepare for, or respond to the coronavirus by freeing up financial resources that households would normally use for energy expenses.

"I am back on track and it has been a relief to know I am no longer behind on my payments, especially during this pandemic," said one Energy Assistance recipient, Jaylyn Suppah. "Thank you so much for providing my family with support when we really needed it."

NeighborImpact's Energy Assistance team continued to report to work at the main offices to deliver the program's services so that those who did not benefit from the moratorium on electric and natural gas shutoffs could receive the fuel benefit they needed to keep warm.

"Having had children at home during the school year, or in some cases, adult family members back at home due to COVID-19 job loss, many households are experiencing the financial repercussions of increased costs for basic household needs and larger utility consumption," said Lori Scharton, NeighborImpact Energy Assistance director. "Even fixed-income households have lost some of the family support that supplements their household supplies and income due to COVID-19 job loss. We got a chance to reverse that ripple effect by using our funding sources to pay down that energy debt to something more manageable, if not paid completely."

Supporting People, Strengthening Communities.

Balance Sheet
year ending June 30, 2020

Assets

Cash & Cash Equivalents	\$3,914,402
Accounts Receivable	\$2,202,555
Prepaid Expenses	\$ 4,870
Inventory	\$115,293
Long-Term Investments	\$219,730
Notes Receivable	\$3,917,542
Property and Equipment	\$2,127,700
Total Assets	\$12,502,092

Liabilities and Net Assets

Current Liabilities	\$73,795
Payroll Liabilities	\$238,989
Total Liabilities	\$312,783
Beginning Net Assets	\$11,203,472
Changes to Net Assets	\$985,837
Total Net Assets	\$12,189,309
Liabilities and Net Assets	\$12,502,092

For complete disclosure of financial information,
please see "About Us" on the NeighborImpact website.
www.neighborimpact.org



Balancing Act

Barbara Bracey lives in Bend and has Alzheimer's. Her condition makes it difficult for her to keep track of her finances and keep up with her bills.

"I was paying some of my bills twice and running out of money to pay other bills, and just getting my finances all messed up," said Barbara.

NeighborImpact was able to help. A new program added this year, Rep Payee, helps those who cannot pay their bills due to cognitive or physical challenges by ensuring that their finances are used to meet their basic needs. NeighborImpact's Representative Payee functions as a fiduciary for individuals with income derived from Social Security who lack the ability to manage their own funds. The Representative Payee pays all of the clients' bills on their behalf, including obligations such as housing, utilities, food, medical expenses, personal care and clothing.

Despite Social Security functioning at limited capacity due to COVID-19 restrictions, NeighborImpact's Representative Payee has increased its clients served from four to 21 in the seven months since COVID hit the region.

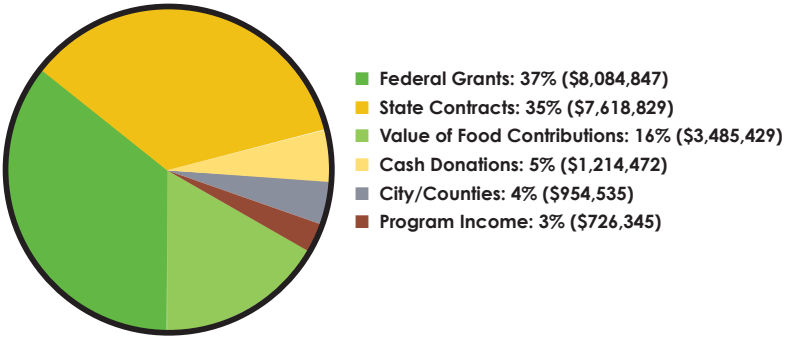
"I was having a horrible time and [NeighborImpact] has helped so much," said Barbara. "They pay all of my bills and take care of my finances. It's wonderful."

The Representative Payee places any funds left over after meeting current needs in an interest-bearing account for client needs. NeighborImpact keeps no portion of the client's funds and charges no fees. The program is free to qualified clients.

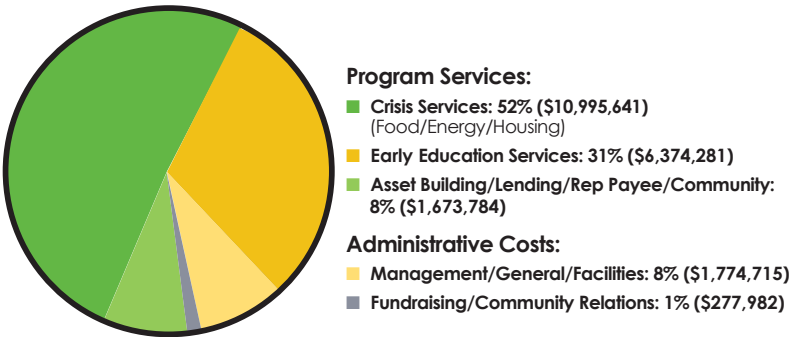
Financials

July 1, 2019 – June 30, 2020

Total Revenue: \$22,084,458



Total Expenses: \$21,096,403



- NeighborImpact is a Regional Employer
- 251 People are employed by NeighborImpact
- Our Employees live in 13 different cities and 15 different zip codes
- Our Payroll is almost \$338,308 every two weeks

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Bridging the Gap for Child Care

Like many child care providers, Chantelle Machau, owner of Kidinc Preschool, was left feeling worried and overwhelmed after the state restricted child care due to COVID-19.

"There were a few weeks of fear that was like 'Oh my gosh, what am I going to do?'" said Chantelle. "We were in a bit of a panic."

To her relief, NeighborImpact's Child Care Resources had help. Staff connected with 293 regional child care providers like Chantelle to offer assistance navigating the pandemic, managing increased regulations and accessing available financial resources.

"All the immediate help and reaching out to us from Neighborimpact was like having an extra blanket of feeling like 'we're going to get through this,'" said Chantelle. "All the information was just an absolute blessing'."

For NeighborImpact's Child Care Resources director, Karen Prow, the need to do something was obvious: "Without child care, Central Oregon cannot get back to work," she said.

Child Care Resources worked with Deschutes County and the City of Bend to secure bridge grants. NeighborImpact awarded \$800,000 to local child care providers, allowing them to remain open despite the current financial climate in their field. Thanks in large part to NeighborImpact's assistance, the region had managed to retain 93 percent of its child care slots by October-- compared to an estimated national loss of 48 percent loss of child care due to COVID, according to the National Association for the Education of Young Children.

Mt. Jefferson
\$25,000 +

Anonymous (1)
John and Susan Appel
Aria Foundation
Central Oregon Health Council
DEPCOM Power Inc.
Market of Choice
Meyer Memorial Trust
Neighborworks America
Oregon Food Bank
Loren Smith
The Oregon Community Foundation
Tykeson Family Charitable Trust
United Way of Deschutes County
Waldron Charitable Foundation
Robert and Mary Anne Woodell

Three Fingered Jack
\$10,000 - \$24,999

John and Joan Casey
Central Oregon Association of Realtors
Matt and Courtenay Cohen
Cow Creek Umpqua Indian Foundation
Department of Environmental Quality - Bend
Dutch Bros LLC
First Interstate Bancsystem Foundation
First Story
Hayes Family Foundation
David and Cassie Kottkamp
Les Schwab Tire Centers
Morgan Stanley Gift Fund
SAIF
Seattle Foundation
Shepard Investment Group Fund
St. Charles Health Systems
The Albertsons Companies Foundation
The Ford Family Foundation
The Healy Foundation
The Hollis Fund of the Oregon Community
Foundation
Twin Peaks Foundation
Wells Fargo Foundation
WHH Foundation
Whole Foods
Richard and Sally Wilson

Mt. Washington
\$5,000 - \$9,999

Anonymous (4)
Bank of America
Bill Brewer

Cascade Relays Foundation
Jackie Castle
Consumer Cellular
Les and Lori Cooper
Sage and Lynne Dorsey
East Cascades Works
Enel North America, Inc.
High Desert Aggregate & Paving, Inc.
Matthew and Laura Holgate
Lawrence and Andrea Hunter
William Lincoln
Lonza Pharma & Biotech
National Christian Foundation
Oregon Department of Transportation
Oregon Association Of Realtors Home
Foundation
Roger and Kathleen Pfeifer
Renaissance Charitable Fund
Roseanne Sizer
Smart Foodservice Charitable Foundation
Sunriver Women's Club
The Emilie Gamelin Mission Fund
The Medline Foundation
The Swinerton Foundation
Vitamin Cottage Natural Food Markets, Inc.
Patricia Wallstrom
Jody Ward

Black Butte
\$2,500 - \$4,999

Anonymous (2)
Bend Police Department
Brad and Lisa Bailey
Al and Ilean Beasley
Richard and Christine Bishop
Cascades Academy
Donald and Heidi Castleman
Lillian Courtney
Linda Crouse and Christopher Cassard
Carl and Gloria Davis
Deschutes River Amphitheater LLC
Patricia DeWitt
Episcopal Church of the Transfiguration
Frank and Pamela George
Goodwill Industries
Deborah L. Horton
John Horwich
Rebecca and Michael Kubitz
Steve and Patsy Macnab
Steven and Kim McCarrel
Miller Lumber Co
The Brewer Team at Morgan Stanley
Nashelle, LLC
Michael Regan



Rosendin Electric, Inc.
Summit Bank
Sunriver Christian Fellowship
Todd and Lorri Taylor
Umpqua Bank
United Church of God
WinterCreek Restoration

North Sister \$1,000 - \$2,499

Anonymous (4)
Roger and Judith Aikin
Antioch Church
Colleen and Mel Archer
Eric Artzt
Eli and Dorothy Ashley
Steve and Liz Austin
Bank of America Charitable Foundation Inc.
Barbara Emily Knudson Charitable Foundation
Bend Anesthesiology Group
BendBroadband
Ellen Bendt
Benge Family Foundation
Cole Billings
Lisa Borho
Larry and Arlene Bowden
Michael and Kemi Broadley
Bruce and Pamela Brody-Heine
Terrill and Shannon Buffum
David Butler
Mark Callaghan
Cascade Natural Gas
Central Oregon Intergovernmental Council
Steven Chan
Karen Cleary
Concannon-Lucero Foundation
Conscious Ink
Scott Cooper and Laura Craska Cooper
Cracker Barrel Old Country Store, Inc.
Charles and Lynn Cross
Craig and Rebecca Dennis
Deschutes County
Joe Emerson and Ann Brayfield
Bruce Englund
Rick and Kate Falk
Mary Fay
Teresa Ferronato
Fidelity Charitable Gift Fund
Karen Flynn
David Fredstrom
The Smith Torrey Fund
Toby and Curtis Gewirtz
Thomas and Melinda Gilkey
Linda Givans

Go Beyond Racing
Julie Gonsalves
Deborah Goodall
Philip Gordon
Jonathan Greenleaf
Laura Grubaugh
James and Kathryn Hayward
Bruce and Connie Heath
Molly Heiss
Michael and Teresa Hensley
Gwen Hilyard
Kenneth Hodges
Invenergy Solar Operating
Andre Jensen
Beverly Johnson
David and Beverlyn Johnson
Susan and Al Johnson
John Jones
Basim Kadhim
Vicky and Grant Kemp
Terry and Jennifer Kirkpatrick
Marten Koops
Spencer Krueger and Mary Lefevre
Sara Langton
Kirk and Marty Layton
Jim and Jan Leigh
Kimberly D. Lonien
Jerome and Sandra Loomis
George Lundberg
Stephen Magee
James and Denise Mahoney
Megan Marsh
Mary and Pete Mark Charitable Fund of
The OCF
Susan Massey
Cynthia J. McCabe
Stacey McCann
Janet Merrell
Robin Miller
Steven Moore
John Mowat
Ronald and Judy Mundt
Terry and Beth O'Callaghan
Blair H. O'Donnell and Joseph A. Murray
Pahlich Homes
Sheryl and William Pappert
Joanne Pasmore
Robert and Gretchen Pederson
Sandra and Dennis Percell
James Porzelius
Annie Pulzone
Republic Services
Elaine Salmonson
Carrie Sammons
Martha and Dennis Sargent

Tad Scharpf
Theresa Schmidt
Ken and Gayle Schofield
Kathy Schwiebert
SELCO Community Credit Union
SnoTemp Redmond
Michael Sokol
Dotty Sonnemaker
Debbie Stalker
Susan Sullivan
James Sutton
The Ross Family Fund Of The Oregon
Community Foundation
Jacqueline Thea
Ron and Roberta Thomson
Douglas and Rita Utter
Vanguard Charitable Endowment Program
Jean A. Vetter
Western Title & Escrow
Ray A. Wiese
Windermere Central Oregon Real Estate
Richard Wininger
Wonderful Giving
WorkSource
Joan C. Young

Middle Sister \$500 - \$999

Anonymous (9)
Thomas Alexander
Alex Anderson
Thorpe and David Andrewson
Craig Becker
Bend Foursquare Church
Bend Unemployment Call Center
Stacy Berger
Colleen and Mike Bodell
Bodywise Chiropractic, PC
Thomas and C K Boyd
Jim Brown
Kevin Cain
Gary and Shirley Carlson
Central Oregon Community College
Suzette Chapman
Coldwell Banker Bain
Columbia Bank
Sean Corrigan
Karen and Wally Corwin
Sindi Corwin
Andy and Kerry Coughlin
Bruce and Sandra Cummings
Alyce Dawes and Jim Tice
David and Miriam Deeth

Sandra E. Dellafiora
Elizabeth Dickinson
Phillip L. DiMeco
Kathleen Dowd
El Dorado Community Foundation
Carol Elwood
Sue Epperson
Elizabeth Farrell
Christine Farrington
Jim and Patricia Felton
First Community Credit Union
First Interstate Bank
Daniel and Sheila Fohrman
Nathan and Malia Freeburg
Rochelle Gano
Steven and Nancy Geigle
Linda Gilbert
Elaine and Douglas Goldrick
Grace First Lutheran Church
James Guild
Fred and Heather Hansen
Nancy Harris
Bryn Hazell
Lia Herriott
Hooker Creek Companies, LLC
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Glenda Hyde
Art and Alice Johnson
Jill Kellogg
Carrie Kennedy
Cheri Kennedy
Robert and Susan Kinney
Michael Kinsey
Andrew and Janet Knowlton
Steven Koch and Lizzi Katz
Nancy Korban
Barry Landson
Michael Lattig
Steven and Julie Lay
Donald and Gail LeBart
Ron and Diedre Lemp
David and Marsha Lewis
Wayne Lewis
Annette Liebe
Michael J. Lindaas
Timothy and Judy Lindsey
Michael Littau
Mary Love and Alan Sall
Kathrin and Joe Mackey
Maragas Winery
Kimber Mattox
Brian Maxson
John Maxson
Gayle McConnell



Jack and Barbara McCown
Leonard and Norine McCulley
Christine Menefee
Nicholas Micskey
Muriel and DJ Middleton
Donna Mills
Susan Mondry
Catherine Morrow
Movement Foundation Inc.
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John Murphy
Rick and Kathy Murphy
Kathleen O'Reilly
Janet Oetinger
Bernie Panchot
Leila Perry
Pickleball Zone Bend, LLC
Pine Forest Grange
Virginia and Michael Price
Dennis and Robin Prouty
Pam Pulzone
William and Jane Raleigh
Redmond Assembly of God
Denise and Patrick Reilly
Rosalee Reynolds
Linda and Perry Rhodes
Jeffrey Richardson
Laury L. Riley
Pamela Robbins
Joan and Michael Roberts
Joy Rochester
Janice and Richard Roise
Rosell Wealth Management
Kathy Sabatier
Laurie and Carmen Santamaria
Robert Saw
Wesley and Judy Scales
John and Margaret Schleicher
Ken and Wendy Scholz
Michael and Betty Schreiber
Brian Shetterly
Susan Shuck
Timothy Sisung
William and Diane Stahly
Dennis and Ginn Staines
Marissa Stevens
Structural Integrity Associates, Inc.
Sunwest Builders
Martha Swain
Karen L. Tabor
Amy Tatom and Oliver Tatom
Tech Soft 3D, Inc.
Terry Skjersaa, Inc.
Tetherow Resort

Unitarian-Universalist Fellowship
Nicole Vaillant
Diane and Steven Van Dyke
Harold VanderVelde
Carolyn Viles
Tom Wainwright
Walker Structural Engineering, LLC
Dennis Wallace
Westside Church
Ron and Eileen White
Gary and Linda Whitley
Sherrie Williamson
Katherine Willis
Debra Wollesen
Sheran Wright
Kermit and Diane Yensen
Michael Zaret
Lorraine Zettle
Bea Zizlavsky
Zuri Group

South Sister \$250 - \$499

Anonymous (10)
Michela Aiello
Aina Aliperti
Sue Amundson
Jackie Ayers
Diane Ayres
Kathi Bailey
Andrea Barss
Bob and Jerri Barss
David and Kathryn Bauch
Peter Beck
Patricia Benefield
Thomas and Bonnie Bennett
Steve and Mary Biehn
Robert and Debbie Bleile
Karen Borger
Deborah Bruce
Mike Buck
Patricia Butcher
Helene and Michael Callagan
Nancy Carr
Barb Cartmell
Karlee Castro
Rebecca Charlton
Christensen Plumbing Solutions, LLC
Laura Clark
John and Silvia Collins
Community Presbyterian Church
Curt and Linda Crossman
Deer Ridge Correctional Institution

Deschutes Brewery
Roger DeHoog
Dennis and Caroline Dietrich
Judy Dougherty
Gerald and Connie Druliner
Eva Eagle and Bruce Bowen
Michelle Eichelberger
Jason and Laura Evans
Evergreen Home Loans
Fancywork Fiber Arts, LLC
Fidelity Brokerage Services LLC
Linda Fisher
Mark and Mary Ellen Ford
Trevor Fortuna
Lee and Wayne Gammon
Claire and Michael Gibson
Elizabeth Gimpl
Gertrude and Neal Goldsmith
Jim and Cheryl Guffey
Butch Hansen
James and Marion Harrison
Donald and Daylte Hartsough
Ida Hensley
Morgan Herriott
High Lakes Elementary PTO
John and Lari Hodecker
Richard Hoffman
Jeanine Holtby
House & Home, LLC
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Eric and Alana Hughson
Glenn and Lynne Hutchinson
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Kris Knoernschild
Patricia Kolling and Mark Worshtil
Kris Langman
Susan Lefferts
Edward Lent
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Mac and Kate MacMillan
TeriAnn Mason
Al and Janet Matson
Damon and Robyn McCartney
Jeffrey and Kathleen McCollum
Lewis McFarland
Shirley and Wayne Metcalf
Kathryn Miller
Roger and Sara Miller
Henry Mottl
David and Lanette Munks
Judy and Jim Munro

Andrea Naitove
Carol Nelson
Martin and Barbara Nicholas
Chris Nielsen
Claudia Nordquest
Oregon Self-Sufficiency Office
George and Susan Papanic
Deborah Parker
Eric Pashia
Jim Pierce
Robert and Diana Pierce
Samantha Pohler
Richard and Diana Pond
Tressi Potter
James and Becky Powell
Stan Pszczolkowski
Robert and Linda Rock
Thomas Rogers
Patsy & Ron Roome
Tucker and Audra Ruberti
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Tim and Georgiann Sands
Rob Schantz
Lori Scharton
Michael Sigler
Heather Simmons
Sharon Smith
Laurel and Oscar Sorlie
Lewis Sperber
Jim Stephens
Michael and Melissa Sullivan
Karen and Deborah Sweigert
Stephanie Turner
Brent Uhrig
Diana VanCurler
Craig and Debra Vent
Mike and Wendie Vermillion
Linda Walker
William and Shirley Walkey
Carol and Lawrence Weberg
David Welton
Alan Werkman
Harold Wershow
Roger and Kathleen Wolcott
YourCause LLC Trustee for PGE Employee
Giving Campaign
Zion Lutheran Church

Broken Top \$100 - \$249

Anonymous (29)
Martha and David Abbott
Richard and Sheri Abbott



Martha and John Adamson
Beverly Allen
David Alward
Amazon Smile
Richard and Katie Ambrose
Myrna Andersen
Cynthia Anderson
Marla C. Anderson
Sharla Andresen
Bette Andrew and Remmal Nivens
Paul and Jennifer Andrews
Richard Applebaum
Jon Archer
Jody M. Ashby
Sharon Bahrman
Thomas and Amy Bahrman
Patti Bailey
Alaina and Steve Baker
Diana Baker
Caren Barlowe
Judith Barnett
Craig and Dianne Barrows
Base Camp Pizza
Michel and Toby Bayard
Laura and Bryan Beebe
Marilyn and Paul Beem
Robert and Patricia Bell
Michele Belunes
Chris Benefield
Brian and Kerry Bergler
Bryan and Shannon Bergstedt
Ramona Bieber
Dana Black
Steven R. Blauvelt and Gay Sato
Cherie Blaylock
Jennifer Blechman
Gary Blefgen
Scott Borden
Constance Botelho
Marci Bouchard
Gayle Boulware
James and Janie Bowers
Julie M. Bowers
Cidney Bowman
Jim Boyer
Rebecca Boyer
David and Vickie Bransky
Bruce and Susan Bray
Candace Brey
Tom and Candace Brey
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Valerie Brodeck
James and Penny Brommer
Sha-Marie K. Brown

Dianne Browning
Howard Brunson
Bryant Lovlien & Jarvis P.C.
Kim Campbell
Wilma and Charles Campbell
Sonia Capece and Ron Teh
Sandra Carbone
Patrick Carey
Shellie R. Carlson
Bart and Patti Carpenter
Chad Carpenter
Cascade Community Development
Central Oregon Street Rod Association
Emma Chaput
Darcelle Chiesa
Dale Clark
Carmelinda Clark-Bouchard
Kelly Cleman
Judy Clinton
Kyle Collins
James and Linda Colson
Brenda Comini
John and Jane Conover
Stephen Cook
Tina Corwin
Julie and Aaron Craig
Anthony Cranford
Ginny Csencsics
Kate Curran
Karen Daniels
Karen Daniels and David Stensland
Liza Dansky
Jeanne Darby
Janis Davidson
Linda Davis
Lori Deckert
Bruce DeKock
Eva Dienel
Rick Dingus
Division of Child Support - Bend
Sherry Doty
Duerksen and Associates
Lauren Durocher
William Dyson
Duane Ecker
Bruce and Marsha Edmonston
Carl and Anita Elliott
Anthony and Betty Ellis
Diana Ellis
Deanna Elsom
Ariel Enriquez
Joan Ercolini
Judith Erickson
Thomas Ernst

Margaret Fanning
Anita Fairbanks
Cassidy Fisher
Flatbread Community Oven
Susan and Richard Forcum
Diane Forslund
Kent Franklin and Marian Woodall
David and Linda Frantz
Kathy Frazer
Frontstream
Laurie Fuller
Elizabeth and Brian Galligan
Pat Garcia
Peter Geiser and Maureen Sweeny
Amy Gendron-Hansen
General Duffy's Waterhole
Michael George and Linda Shekerdeman
M B Gertz
Keith Gianella
David and Nancy Gibson
Jim and Patricia Givens
Kathleen and David Glose
Ken Goodin
Carrie L Gordon
Edward Goss
Larry Gregerson
Ricky Gregerson
Susan and Thaddeus Groszkiewicz
Nancy M. Gurley
Kenneth and Sandra Lee Haggard
Timothy and Sue Hagner
Jessica Hall
Evelyn and William Hamilton
Hazel Hammond
Dave Haney
Mary Hansen
Wendy Hanson
Eileen Harrington
Heidi Hartman
Richard and Kathy Harville
Ray and Anita Hasart
Nancy and Malvern Hawley
Mary Hay Long
Peter Hazell
Jeff and Jennifer Heilman
Karen Hewer
Kelli Hewitt
Gail Hill
Bruce Hinchliffe
Suzan Hixson
Shirley Hofeld
Corlette Hoffman
Kristy Holcomb
Karrie K. Holmes

Linda Horowitz
Lorene and Dave Houston
Mark Howell
Walter and Barbara Hrubesky
Kathleen Huhn
Norman and Christine Hunter
A.N. and M.J. Huntley
Susan Huseonica
Mae Huston
James T. Imper
Inhale Exhale Smoke Shop Inc.
Melissa Irvine
John Isley
Patti Jacobs
Alyce Jantzen
Dugan and Jenn
Jeffrey Davis and Jane Jensen-Davis
JessBFit LLC
Mary Ann Jestel
Michael Jochimsen
Eric Johansen
Elizabeth Johnson
William Johnston
AnnMarie Joos
Mike and Dani Joplin
Erik Kandler
Claudia and Jim Kane
Sharon Keating
Gail Keller
Barbara Kennedy
Bonnie Kenner
Larry and Kathleen Kimmel
Trish Kingdon
Philip and Anne Kirk
Carlene Kitchin
Steve and Susan Klarquist
La Jeanne Kline
Martha Kneuer
Meryl Koester
John and Sandy Kohlmoos
Gerald Kolb
Terry Kollen
Michael Kontich
Kathy Kowalski
LeeAnn Kriegh
Fred Meyer Foundation
Robert Krupp
M.A. Kruse
Janice La Duke
Gwen LaFond
Raymond and Marilyn Lakey
Betsy Lamb and Ann Lamb
David and Antoinette Laney
Bruce Larson



Donna Lasater
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Marian Woodall
Craig Woody
Frank Wrightman
Kathleen Yanamura
Yvonne Zbranak
Emily Ziegler

NeighborImpact deeply appreciates the 370 individuals whose contributions under \$100 totaled \$16,576.

We regret that space limitations prevent us from listing every donor.



Tribute Gifts

Name	Tribute Type	Honor/Memorial Name
Jennifer Babb	In Honor of	Ohio + Texas
Patricia Belt	In Honor of	Jack Quintana
Wilma Campbell	In Honor of	INCO Impact Deschutes County
Bonnie Chaikind	In Honor of	Jane Grove
Laura Clark	In Honor of	Lynn Jungwirth
Laura Clark	In Honor of	Katharyn Crabbe
Julie Craig	In Honor of	INCO Impact Deschutes County
Leigh Fulwood	In Honor of	Tamara L. Stephas
Go Beyond Racing	In Honor of	Smith Rock Ascent 2. racers
Larry Gregerson	In Honor of	Ricky Gregerson
Dave Haney	In Honor of	Mark Spockamp
Mary Choate	In Honor of	Marjorie Lee
Jill Gwen	In Honor of	INCO Impact
Jeff Patriarca	In Honor of	Lauren Fukano
Kathryn Kocurek	In Honor of	Elsie Riley
Joel McCarroll	In Honor of	Tana Libby Foos
Joel McCarroll	In Honor of	Brad and Trina Stevens
Joann Park Giraud	In Honor of	Dannika White
Patricia Vakarcs	In Honor of	Amelia Vakarcs
Michael Zaret	In Honor of	Greg and Susan Mitchell
Christine Walsh	In Honor of	Connie and Dave
Jeff Heilman	In Honor of	Tyler Heilman
Karen Huck	In Honor of	INCO Impact Deschutes County
Dugan and Jenn	In Honor of	Shelley Barnes
Elizabeth Johnson	In Honor of	David Colucci
Harper G. Kombol	In Honor of	Aurora Genai Sheffel
Barry Landson	In Honor of	The Lemon Tree
Barry Landson	In Honor of	The Phoenix Restaurant
Katharine Lockard	In Honor of	Adam Michell
George Lundberg	In Honor of	Those without a job during the C. crisis
Herman Meister	In Honor of	Maragas Winery
Jesse Merickel	In Honor of	Mark Merickel
Janet Merrell	In Honor of	The Leadership Team at NeighborImpact
Miranda Middleton	In Honor of	Laura Murray
Miranda Middleton	In Honor of	James M. Murray
Karen Morse	In Honor of	Cori Callahan
Harold VanderVelde	In Honor of	Bonnie Armbruster
Craig Woody	In Honor of	Mary Woody
Katie Young	In Honor of	Larissa Primis
Cynthia Adkins	In Memory of	Elmer Ward
Suzette B. Chapman	In Memory of	William Bryant Jacobs
Suzette B. Chapman	In Memory of	Clifford and Kay Burke
Corrie Coffey	In Memory of	Mary Maffei
Sarah Cooper	In Memory of	Noka Cooper
Phillip L. DiMeco	In Memory of	Marian G. Biscay
Sue Epperson	In Memory of	Pam Wylie
Elaine Goldrick	In Memory of	Kay Burke
Heidi Hartman	In Memory of	Bugs
Marian Woodall	In Memory of	Kent Franklin

Tribute Gifts

Name	Tribute Type	Honor/Memorial Name
Dave Tremblay	In Memory of	Amy Kobs
Katherine Harris	In Memory of	Elizabeth McBride
La Jeanne Kline	In Memory of	Alice Greth
Donald Hartsough	In Memory of	David Foots
Thomas Harville	In Memory of	Richard Harville
Kris Knoernschild	In Memory of	Mark Murzin
Nathan Lund	In Memory of	K. T. Lund
Donna C. McLean	In Memory of	Cece Parker
Steven Miller	In Memory of	Steve Rogers
Gene Scapanski	In Memory of	Richard Isaak
Pranjal Taskar	In Memory of	Sudhir Taskar
Kenneth Wilkins	In Memory of	Gwendolyn Browne Wilkins



In-Kind

Organizations

7-Eleven
AAA RV and Storage
Aloha Produce
Ariana Restaurant
Avid Cider
Bangers & Brews
Barrio
Bend DHS
Bend Equine
Bend Parks and Recreation
Bend Rapids
Bend Senior Center
Bend Soroptimist Service Foundation
Bigfoot Beverages
BlackStrap Industries Inc.
Blue Fish Dental
Bodywise Chiropractic, PC
Bonta Gelato
Brasada Ranch
Breaking Bread for All
Cascade Family Farms
Cascades Academy
Central Oregon Community College
Central Oregon Master Gardeners
Central Oregon Sauce and Seasoning Co.
Church of Jesus Christ Latter Day Saints
Coca Cola of Bend
Community Presbyterian Church
Consumer Cellular
Crook County Health Department
Crown C Farms
Deer Ridge Correctional Institution
Deschutes Brewery
Deschutes County Fairgrounds
Deschutes County Health Department
Donner Flower Shop
Dutchie
Eagle Crest Resort
El Sancho
Elk Meadow School
Feed My City
FFA of Redmond
First Community Credit Union
Fred Real Estate Group
Frisinger Dental
G5
General Duffy's Waterhole
Grace First Lutheran Church
Green Acres Market
Hasson Company
High Desert Food & Farm Alliance
High Desert Museum
High Lakes Elementary School
Highland Elementary School
Hollinshead Gardens
Humm Kombucha
JBL Cabinet Shop
J Dub
Jackson's Corner
Juniper Swim & Fitness
Kayo's Dinner House & Lounge
Kimberly Orchards
Knife River
Legum Design
Les Schwab Tire Centers
Macy Farms
Madras Speedway
Maragas Wine Co.
McKay Cottage
McMenamins Pubs and Breweries
Medline Industries
Mountain Supply of Oregon
Multifamily NW
Newport Avenue Market
No Bake Cookie Co.
Noi Thai
Northwest Crossing Community Garden
Northwest Crossing Farmer's Market
Northwest Outward Bound School
ODOT
Opal Springs Water Company, Inc.
Open Design LLC
Oregon Division of Child Support
Oregon State Parks
Oregon Youth Challenge
Outpost
Pacific Crest Neurology
Partners in Care
Pepperidge Farms
Pine Forest Grange
Pine Mountain Sports
Pizza Mondo
Point Chiropractic
Powder House
Premiere Property Group
Prep Bend
Pronghorn Resort
Red Tail Ridge Neighborhood

In-Kind**Organizations**

Redmond DHS
Redmond Early Learning Center
Redmond Fire and Rescue
Redmond Smoke Jumpers
Riff Coffee
Safeway – Bend
Safeway - East Bend
Salsa De Wela
SealMaster
SELCO Community Credit Union
Seed to Table Farm
Send Transportation
Skout Organic
Sorooptimist Club of Bend
Straw Propeller Gourmet Foods
Subietech Headquarters
Summit High School
Sunshine Retirement

Suterra
The Dogwood Cocktail Cabin
The Printing Post
Three Peaks Auto
Townshend's Tea
TSA
Unemployment Call Center
US Forest Service
Wanderlust Tours
Wela Inc.
Wells Fargo
Widgi Creek Golf Club
Wilco
Willamette Dental
WorkSource Bend
World Market
Worthy Brewing
Yoga Lab

In-Kind**Individuals**

Dee Baker
Chris Benefield
John Braund
Chris Casad
Susan Dernbach
Al Dertinger
Aaron Duccini
Andy Dunning
Mike Enriquez
Jonathan Fukuzato
Sarah Graham
J Haller
Jim Hammerquist
Jim Harrison
Kathi Haward
Connie Heath
Gloria Hildman

Laree Hilscher
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Troy J. Johnston
Kristy Kwan
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Barb Swanson
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Gretchen Valido
Linda Walker
Susan Yokoyama
Cindy Zalunardo

Every effort has been made to maintain accuracy of this donor report for the 2019-2020 fiscal year. Unfortunately, mistakes and omissions sometimes occur. If you should find an error in the report, please notify NeighborImpact so that our records can be corrected.



Homeowners Back on Track

Tim Page and his family found themselves in a financial bind when his wife was laid off from her position at Parks and Rec as a result of the pandemic. The couple also rents out a vacation rental that they built in their backyard, but once COVID hit, all the vacation rental bookings were canceled.

"We lost all of our bookings for April and May," said Tim. "Normally that's the start of peak season, so that was a pretty big hit financially." The loss of income forced the family to put their mortgage in forbearance.

That's when Tim heard about NeighborImpact's COVID Mortgage Assistance. NeighborImpact's HomeSource is the first program in the state and the only one in Oregon, other than the state-run program, to offer mortgage payment assistance. For some clients, this assistance makes the difference between safe, stable housing, with funds available to meet other basic needs, and living on the verge of foreclosure with a mountain of past-due bills. For Tim's family, the program was the difference between tarnished credit and growing debt, and the chance to start anew and pursue a life-long dream.

"My wife's plan now is she really wants to start her own business of a flower farm," said Tim. "Ideally we can get some money out of the refinance, and we can use that on a downpayment to go towards her new business plan."

HomesSource, which launched the program in September, expects to make up to 100 mortgage payments for local homeowners like Tim.



Food Bank collects and distributes nearly four million pounds of food to emergency food sites throughout the tri-county region.



Energy Assistance helps qualified households keep their lights and heat on by paying a portion of their energy costs.



Housing Stabilization helps individuals and families experiencing homelessness and unstably housed obtain and retain housing.



Head Start provides high-quality early education integrated with health services, meals, nutrition and family advocacy for children 0-5.



HomeSource offers a range services that help individuals manage, grow and protect their assets.



Child Care Resources offers training, technical assistance and business support to child care providers in Central Oregon. Subsidizes child care for low income families.



Weatherization provides construction services to add insulation and repair heating systems for income-qualified clients.



Lending offers loans in down payment assistance, micro enterprise and home preservation at reasonable interest rates.



Representative Payee manages disability benefits on behalf of persons who cannot pay their bills due to cognitive or physical challenges by budgeting and dispersing funds to pay for living needs including housing, utilities, food, medical expenses, personal care and clothing.



Community Development helps communities build housing and infrastructure.

Endowment and Planned Giving Information

ENDOWMENT

NeighborImpact partners with the Oregon Community Foundation to handle the distribution and management of the endowment fund. The Oregon Community Foundation is a superb resource for local non-profits in Central Oregon. Not only does the foundation help non-profits build and manage endowments, it also helps individuals direct their charitable funds to local non-profits. For information on contributing to NeighborImpact through the Oregon Community Foundation, contact 541-382-1170

NeighborImpact also created a board-directed endowment that is managed with the help of a local investment firm. This endowment fund doubles as a reserve fund to cover any emergency needs which might develop unexpectedly. NeighborImpact uses directly donated bequest gifts to build our board-directed endowment.

PLANNED GIVING

NeighborImpact's planned giving program builds the board-directed endowment. We accept bequest commitments from our friends. If you have a planned giving question, please contact our development department at (541) 323-6501.



Food Program Keeps on Truckin'

COVID doubled the amount of food being distributed by NeighborImpact through its food bank. "We've never experienced anything like it," said Carly Sanders, Food Program Director for NeighborImpact. "It's like a FEMA-level disaster landed on the whole country on a single day." But like true professionals, Sanders and her team stepped up to the plate to ensure that thousands of individuals who were laid off from their jobs without warning had access to nutritious food and plenty of it.

Year over year, the NeighborImpact food bank has experienced a doubling of the amount of food it is distributing, with numbers growing from 40,000 to 80,000 pounds of food weekly. NeighborImpact began receiving two semi truckloads of food each week to keep up with the supply. Where to put all that additional food became an immediate problem. Even before the uptick in volume, NeighborImpact's food warehouse stored and distributed more food per square foot for its size than any food program in Oregon.

To process, store and re-package additional food, the program exploded operations outside the warehouse. It took over a nearby Head Start classroom building vacated due to the pandemic. It set up tents and staging in the parking lot. A surge of much-appreciated volunteers was recruited to pack food boxes. Meanwhile, in the middle of managing a pandemic, NeighborImpact raised the funds and commenced a construction project to expand the existing warehouse and create new space for receiving, sorting and repacking 10 to 20 additional pallets of food each week, allowing NeighborImpact to continue to feed more than 31,000 Central Oregonians each month.

Board of Directors

July 1, 2019 through June 30, 2020

Elected Public Officials

Roger J. DeHoog
Deschutes County
Judge, Oregon Court of Appeals
Attorney at Law

Mae Huston
Jefferson County
Jefferson County Commission

Patricia Jungmann
Crook County
Prineville City Council

Camden King
Deschutes County
Redmond City Council

Glendon Smith
Confederated Tribes of Warm Springs
Agency District Representative

Representatives of Economically Disadvantaged

Laura Beebe
Deschutes County

Lyndle DeCamp
Crook County

Daniel Martinez
Confederated Tribes of Warm Springs
& Jefferson County

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Head Start Policy Council Liaison to Board

Linda S. Walker
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Deschutes County

Chad Carpenter
Deschutes County
President
Lead Pastor

Brenda Comini
Crook County
Secretary/Treasurer

Heather Simmons
Deschutes County
Executive Committee

Brent Wilkins
Deschutes County
Attorney at Law
Vice President

Directors who retired in 2019-20:

Sharon Smith
Deschutes County

Jefferson Greene
Confederated Tribes of Warm Springs



Distance Makes No Difference

With a staggering number of people losing their jobs, HomeSource's financial tools and budget counseling have become more relevant than ever. To continue to serve vulnerable Central Oregonians safely, HomeSource completely refashioned its services—and quickly—by adapting financial counseling and workshops to a virtual format.

HomeSource turned to Counselor Victoria Vale, who, working remotely from the Oregon coast, had become an expert in counseling at a distance. She helped counselors prioritize understanding and connecting with clients, even when they are not physically present.

Gary Morris, an 82-year-old client who participated in virtual counseling, certainly appreciated HomeSource's efforts.

"Not only do you help in saving money," he wrote to his counselors, "You give hope and encouragement as well."

The economic impact of the pandemic quickly demonstrated itself in the questions clients asked, which prompted HomeSource to take a proactive approach. The program created a new video series focused on financial resiliency with tips and strategies to remain financially stable even in times of crisis and added a foreclosure prevention class for those struggling to keep up with their mortgage.

Despite these innovations, HomeSource faced a major issue: many clients lack access to internet, a computer or a tablet. To serve clients equitably, HomeSource adapted one space in each NeighborImpact office to serve as a virtual station, with strict distancing and sanitation measures in place, where clients could connect to services using HomeSource equipment. COVID has kept people apart, but when it came to gaining financial and asset-building tools, HomeSource made distance irrelevant.



Families Move Up and Move In

COVID or no COVID, Nathaniel Grimes was determined to buy a house. A single father, Nathaniel worked at Deschutes Brewery and worried he couldn't afford to continue living in Bend. While he could get by month-to-month, he knew home ownership represented his best bet for long-term financial security. With Bend housing prices continuing to rise, Nathaniel's goal always felt just out of reach. Through a partnership among NeighborImpact's HomeSource program, First Story and Hayden Homes, Nathaniel and two other local families secured zero-down, zero-interest, 30-year loans and beautiful, brand new homes in Sisters. NeighborImpact's HomeSource program manages the intake of applications and helps applicants successfully navigate the homebuying process through a HomeBuyer Education workshop.

"As a single-dad, I work hard day in and day out to provide the best life for my son, Conner," said Nathaniel. "Moving to Sisters means he will finally know something other than apartment living and what being a part of a community means."

During a socially distanced move-in ceremony, each family expressed their gratitude for the safety, health and happiness that this opportunity of owning a home brings them.

"Today, in the midst of COVID-19, a house is so much more than a home," said NeighborImpact's HomeSource director, Sonia Capece. "It's safety.

It's stability. It's academic success. It's a place to work. Through this partnership with First Story, we can make that a reality for Central Oregon families who otherwise would not have the ability to take on a mortgage."

For these families, home ownership seemed an impossible accomplishment. Now, they live that dream-come-true every day.



Ripple Effect At Work

As COVID cratered the Main Street economy, the Madras City Council realized the impact on the community would likely be severe, especially given Madras's heavy dependence on tourism. Without the income to support them, many local jobs were at risk of being laid off. A partnership with NeighborImpact brought much-needed financial support to individual businesses, not to mention relief and smiles to the faces of the Councilors.

"The goal of City Council and Staff is to come out of these unsettling times stronger and more united by working together with other agencies, the community, and our local businesses," said Madras Mayor Richard Ladeby. "We are consistently seeking opportunities that fit the specific needs of our community; both for the short- and the long-term. We want to do everything we can to sustain businesses through this epidemic, while continuing to build a strong foundation of housing and commerce for the future."

NeighborImpact's Community Development program partnered with the City of Madras to help local, small businesses stay afloat and retain jobs for low-income employees. NeighborImpact submitted a Community Development Block Grant application and administers the program on behalf of Madras. The \$150,000 of funding that came through will support small businesses and micro enterprises financially impacted by COVID-19. These small business grants, of up to \$20,000 each, incentivize retaining low-income jobs throughout the pandemic. They will help strengthen the local economy at this most crucial time.



NeighborImpact

(541) 548-2380

Redmond

2303 SW First St., Redmond OR 97756

Bend

20310 Empire Avenue #A100, Bend, OR 97703

You can also visit us at our regional service centers located in La Pine, Madras and Prineville. Call (541) 548-2380 for office locations.

Visit us at neighborimpact.org or facebook.com/neighborimpact

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1400 Independence Avenue, SW
Washington, D.C. 20250-9410;

(2) fax: (202) 690-7442; or

(3) email: program.intake@usda.gov

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