Culturally Responsive Service Commitment

NeighborImpact is invested in and committed to increasing its cultural responsiveness at the program and service level, as well as the individual level.

Culturally responsive programs & services are those that are respectful of, and relevant to, the beliefs, practices, culture and linguistic needs of diverse consumer/client populations and communities whose members identify as having particular cultural or linguistic affiliations by virtue of their place of birth, ancestry or ethnic origin, religion, preferred language or language spoken at home.

Cultural responsiveness describes the capacity and the desire to respond to diverse communities. It requires, belief, knowledge and commitment at different levels of intervention: systemic, organizational, professional and individual.

We acknowledge that this is a non-linear path and that our current stage is not where we aspire to be. We are continuing to grow, as an agency and as individuals, within our community.