NeighborImpact
Supporting People. Strengthening Communities.

2020 Annual Report
Supporting People,  
Strengthening Communities.

“A Year of Living Dangerously” is the unofficial theme of this year’s report. When we thought that up, we had barely begun to glimpse how COVID-19 would turn lives, economies, work and everyday living upside down. In early Spring, we thought, “How bad can it get?” By late fall, we were beginning to see the answer: very bad indeed.

I’m so proud of this agency and its commitment to neighbors during pandemic 2020. Many of our staff stayed in their offices and on the road to ensure that food, rental assistance, energy assistance, mortgage help and cash grants continued to flow. Other staff transitioned almost overnight to working remotely to provide education, family support, referrals and support to clients, and business coaching and support to those who work with clients. Our resource base swelled to nearly twice our usual budget, but our personnel and admin costs remained virtually flat as we prioritized getting funding to those who needed it most.

COVID has been terrible. I never want to repeat this year. Too many people that I know personally have been infected or impacted. But COVID has had an upside, too. NeighborImpact has learned to be leaner and better, and we have leaned in deeper to help our communities and our clients. We tested the limits of capacity—and when we exceeded them, we set the bar higher.

Along the way, we have been humbled by the support of donors, local governments and volunteers who have helped us accelerate our response. Central Oregon’s heart—always worn on its sleeve—has never been bigger. In a Year of Living Dangerously, we certainly have learned that we thrive better together than when we bunker down.

Thank you for all you have done. COVID and all, it is still a great time to live in Central Oregon.

Scott Cooper  
Executive Director
Sisters landlord Brad Tisdel knew that his renters were struggling to stay afloat financially in the pandemic. When they reached out to him with their concerns about not being able to afford rent, he wanted to help in any way that he could. Brad temporarily lowered the rent cost by 30 percent to help his renters get through the tough time but quickly realized how difficult it would be to make his own ends meet with a drastically reduced income and no way of knowing how long it might last.

NeighborImpact Housing Stabilization was able to help. Housing Stabilization staff responded to COVID 19 by launching a massive initiative to pay out more than $3 million in rental assistance. In less than five months, the Housing Stabilization program paid 2,977 months—the equivalent of 248 years—of rent for Central Oregonians financially impacted by the pandemic. This effort provided a lifeline to more than 500 households and 350 property owners, Brad and his renters included.

“In the unfolding story of covid-19, it’s often renters who need help the most. At the same time, as a landlord we’re responsible for paying the mortgage each month, and I had already offered support in reduced rent for several months,” said Brad. “The support NeighborImpact provides is immensely helpful for both the renter and landlord.”
For the year ending June 30, 2020; Includes partial COVID-response funding.

**Housing**

- 249 Households obtained housing
- 484 Households retained housing

**Head Start**

- 520 children served
- 23 Head Start classrooms
- 80% Ready for school
- 99% Head Start children connected to health/nutrition professionals

**Individuals Served**

- Food Bank: 342,126*
- Head Start: 520
- Energy Assistance: 10,017
- Representative Payee: 13
- Child Care Resources: 794
- HomeSource: 895
- Lending: 30
- Housing Stabilization: 1,843
- Weatherization: 117

* Numbers may be duplicated due to clients accessing services multiple times.
Head Start teacher Emma Wampler never trained to teach virtually, but when a pandemic hits, you make adjustments—fast! COVID-19 closed schools with a day’s notice, thrusting parents into the role of primary educator. NeighborImpact’s Head Start staff swung into action and claimed the prize of being the first Head Start program in the state to switch from in-person to online education, continuing to support children and parents with recorded lessons and digital content that helped parents build skills as educators. Teachers devised a variety of methods for engaging children through the screen, including recreating classroom environments from their homes, reading books and singing songs. It all worked! Children delighted in seeing their teachers on the screen every day, our Head Start teachers loved seeing the kids’ happy faces, and parents appreciated the strategies that engaged their children in learning.

“They have done an amazing job,” said one Head Start parent. “They make it really simple. [They provide] step-by-step activities all week long that they did at school that we were able to do at home. It made it really easy.”

Support didn’t stop at providing lessons for families. NeighborImpact Head Start teachers knew that families had other needs as well. Head Start staff dropped off educational materials to front porches. They kept in touch with each family to support families’ physical and emotional health and well-being, to connect them to resources for education, medical care and food deliveries from NeighborImpact’s food bank. “I wasn’t sure what I was doing when we started all this,” says Emma, “but I’m a more experienced and more flexible teacher after COVID than I was before!”
For the year ending June 30, 2020; Includes partial COVID-response funding.

### Food

**Total Food Distributed by Regional Partners**
- 4.6 million pounds → 5.75 million meals
  - Food back into community

**Food Distributed by NeighborImpact**
- 3.5 million lbs → 88 semi loads
  - Food back into community

For every dollar donated → 5 meals → 7 pounds of food

**Home and Business**

- 120 Homes Saved
- 73 Individuals Graduated
  - Matched Savings Program
- $389,390 Matched Savings Awarded
- $11,706,273 Local real estate sales
  - Economic growth
- 120 Mortgage Payments
- 73 Foreclosure Prevention
- 73 Health & Safety Upgrades
- 73 Reverse Mortgage
- 120 Homes Saved
- 73 Reverse Mortgages
- 30 Home and Business
  - 6 Loans: Downpayment Assistance
  - 24 Loans: Home Preservation
- 30 Loans made
In the three months since NeighborImpact launched the program in July, Coronavirus Relief Energy Assistance has paid energy bills for over 1,400 households in Central Oregon. These funds helped households prevent, prepare for, or respond to the coronavirus by freeing up financial resources that households would normally use for energy expenses.

“I am back on track and it has been a relief to know I am no longer behind on my payments, especially during this pandemic,” said one Energy Assistance recipient, Jaylyn Suppah. “Thank you so much for providing my family with support when we really needed it.”

NeighborImpact’s Energy Assistance team continued to report to work at the main offices to deliver the program’s services so that those who did not benefit from the moratorium on electric and natural gas shutoffs could receive the fuel benefit they needed to keep warm.

“Having had children at home during the school year, or in some cases, adult family members back at home due to COVID-19 job loss, many households are experiencing the financial repercussions of increased costs for basic household needs and larger utility consumption,” said Lori Scharton, NeighborImpact Energy Assistance director. “Even fixed-income households have lost some of the family support that supplements their household supplies and income due to COVID-19 job loss. We got a chance to reverse that ripple effect by using our funding sources to pay down that energy debt to something more manageable, if not paid completely.”
Supporting People, Strengthening Communities.

Balance Sheet
year ending June 30, 2020

<table>
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<th>Assets</th>
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<td>Property and Equipment</td>
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<td><strong>Total Assets</strong></td>
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<th>Liabilities and Net Assets</th>
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<td><strong>Liabilities and Net Assets</strong></td>
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For complete disclosure of financial information, please see “About Us” on the NeighborImpact website.  
www.neighborimpact.org
Barabara Bracey lives in Bend and has Alzheimer’s. Her condition makes it difficult for her to keep track of her finances and keep up with her bills.

“I was paying some of my bills twice and running out of money to pay other bills, and just getting my finances all messed up,” said Barbara.

NeighborImpact was able to help. A new program added this year, Rep Payee, helps those who cannot pay their bills due to cognitive or physical challenges by ensuring that their finances are used to meet their basic needs. NeighborImpact’s Representative Payee functions as a fiduciary for individuals with income derived from Social Security who lack the ability to manage their own funds. The Representative Payee pays all of the clients’ bills on their behalf, including obligations such as housing, utilities, food, medical expenses, personal care and clothing.

Despite Social Security functioning at limited capacity due to COVID-19 restrictions, NeighborImpact’s Representative Payee has increased its clients served from four to 21 in the seven months since COVID hit the region.

“I was having a horrible time and [NeighborImpact] has helped so much,” said Barbara. “They pay all of my bills and take care of my finances. It’s wonderful.”

The Representative Payee places any funds left over after meeting current needs in an interest-bearing account for client needs. NeighborImpact keeps no portion of the client’s funds and charges no fees. The program is free to qualified clients.
Financials
July 1, 2019 – June 30, 2020

Total Revenue: $22,084,458

- Federal Grants: 37% ($8,084,847)
- State Contracts: 35% ($7,618,829)
- Value of Food Contributions: 16% ($3,485,429)
- Cash Donations: 5% ($1,214,472)
- City/Counties: 4% ($954,535)
- Program Income: 3% ($726,345)

Program Services:
- Crisis Services: 52% ($10,995,641) (Food/Energy/Housing)
- Early Education Services: 31% ($6,374,281)
- Asset Building/Lending/Rep Payee/Community: 8% ($1,673,784)

Total Expenses: $21,096,403

- Management/General/Facilities: 8% ($1,774,715)
- Fundraising/Community Relations: 1% ($277,982)

NeighborImpact is a Regional Employer
- 251 People are employed by NeighborImpact
- Our Employees live in 13 different cities and 15 different zip codes
- Our Payroll is almost $338,308 every two weeks

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www.neighborimpact.org
Like many child care providers, Chantelle Machau, owner of Kidinc Preschool, was left feeling worried and overwhelmed after the state restricted child care due to COVID-19.

“There were a few weeks of fear that was like ‘Oh my gosh, what am I going to do?’” said Chantelle. “We were in a bit of a panic.”

To her relief, NeighborImpact’s Child Care Resources had help. Staff connected with 293 regional child care providers like Chantelle to offer assistance navigating the pandemic, managing increased regulations and accessing available financial resources.

“All the immediate help and reaching out to us from Neighborimpact was like having an extra blanket of feeling like ‘we’re going to get through this,’” said Chantelle. “All the information was just an absolute blessing’.”

For NeighborImpact’s Child Care Resources director, Karen Prow, the need to do something was obvious: “Without child care, Central Oregon cannot get back to work,” she said.

Child Care Resources worked with Deschutes County and the City of Bend to secure bridge grants. NeighborImpact awarded $800,000 to local child care providers, allowing them to remain open despite the current financial climate in their field. Thanks in large part to NeighborImpact’s assistance, the region had managed to retain 93 percent of its child care slots by October-- compared to an estimated national loss of 48 percent loss of child care due to COVID, according to the National Association for the Education of Young Children.
Mt. Jefferson
$25,000 +

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$10,000 - $24,999

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July 1, 2019 - June 30, 2020

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Kenton Sandine
Douglas and Judith Sawtell
Mark Schafer
Renee Schindele
McKenzie and Sam Schmidt
Carol and Theodore Schoenborn
Carol Scott
Richard and Deborah Seibert
Daisy Sexton
Michael and Meredith Shadrach
Colleen Shearer
Vincent and Janet Sheerin
Lenore Shelley
Leila Shepherd
Kelly Shinn
George Shumny
Terri Sides
Ronald and Marilyn Sievers
Cindy Simmons
Susan B. Simpson
Liisa Sjoblom
David Slidders and Karen Hewer
Sharon and Gregory Small
Cheri Smith
Michael Smith
Vickie Smith
Danielle Snow
Jonathan Spiry
Virginia Sponsler
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Nate and Kai Springer
James and Viki St. John
Judith Starr
Andrew Stearns
Tami Sterling
Reed Stewart
Connie Stoaks
Heather Stout
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Summers Wood Floor Co.

Jennifer Swinhoe
John Szabo
Lynn and David Talbot
Pranjal Taskar
Leila Thompson
Donald and Judith Thornburg
Wyatt Tigert
Daniel and Koleen Tompkins
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Angela Tye
United Way of Lane County
US Bancorp Foundation
US Bancorp Investments, Inc.
Deborah Valentine
Francie Van Peski
Chandra Vanejinsbergen
Jennifer Vaughn
Jane Venable
Marvin Vetter
Robert and Barbara Vogel
Bruce and Patrice Wade
Craig Walker
Christine Walsh
E Donald Walsh
Betsy D. Warriner
Hayden Watson
Henry Wedelstaedt
Toni Weir
Kathryn and Miles Wilhelm
Brent Wilkins
Kenneth and Christine Wilkins
Claire Williamson
Reed and Patty Wilson
Larry Wineinger
Brennan Wodtli
Adrienne Wood
Marian Woodall
Craig Woody
Frank Wrightman
Kathleen Yanamura
Yvonne Zbranak
Emily Ziegler

NeighborImpact deeply appreciates the 370 individuals whose contributions under $100 totaled $16,576.

We regret that space limitations prevent us from listing every donor.
### Tribute Gifts

<table>
<thead>
<tr>
<th>Name</th>
<th>Tribute Type</th>
<th>Honor/Memorial Name</th>
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<tr>
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<td>Lynn Jungwirth</td>
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<td>Brad and Trina Stevens</td>
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<td>Joann Park Giraud</td>
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<td>Dannika White</td>
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<td>Katharine Lockard</td>
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<td>Adam Michell</td>
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<td>George Lundberg</td>
<td>In Honor of</td>
<td>Those without a job during the C. crisis</td>
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<td>Mark Merickel</td>
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<td>Janet Merrell</td>
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<td>The Leadership Team at NeighborImpact</td>
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<td>Laura Murray</td>
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Supporting People, Strengthening Communities.

In-Kind Organizations

7-Eleven
AAA RV and Storage
Aloha Produce
Ariana Restaurant
Avid Cider
Bangers & Brews
Barrio
Bend DHS
Bend Equine
Bend Parks and Recreation
Bend Rapids
Bend Senior Center
Bend Soroptimist Service Foundation
Bigfoot Beverages
Blackstrap Industries Inc.
Blue Fish Dental
Bodywise Chiropractic, PC
Bonta Gelato
Brasada Ranch
Breaking Bread for All
Cascade Family Farms
Cascades Academy
Central Oregon Community College
Central Oregon Master Gardeners
Central Oregon Sauce and Seasoning Co.
Church of Jesus Christ Latter Day Saints
Coca Cola of Bend
Community Presbyterian Church
Consumer Cellular
Crook County Health Department
Crown C Farms
Deer Ridge Correctional Institution
Deschutes Brewery
Deschutes County Fairgrounds
Deschutes County Health Department
Donner Flower Shop
Dutchie
Eagle Crest Resort
El Sancho
Elk Meadow School
Feed My City
FFA of Redmond
First Community Credit Union
Fred Real Estate Group
Frisinger Dental
G5
General Duffy’s Waterhole
Grace First Lutheran Church
Green Acres Market
Hasson Company
High Desert Food & Farm Alliance
High Desert Museum
High Lakes Elementary School
Highland Elementary School
Hollinshead Gardens
Humm Kombucha
JBL Cabinet Shop
J Dub
Jackson’s Corner
Juniper Swim & Fitness
Kayo’s Dinner House & Lounge
Kimberly Orchards
Knife River
Legum Design
Les Schwab Tire Centers
Macy Farms
Madras Speedway
Maragas Wine Co.
McKay Cottage
McMenamins Pubs and Breweries
Medline Industries
Mountain Supply of Oregon
Multifamily NW
Newport Avenue Market
No Bake Cookie Co.
Noi Thai
Northwest Crossing Community Garden
Northwest Crossing Farmer’s Market
Northwest Outward Bound School
ODOT
Opal Springs Water Company, Inc.
Open Design LLC
Oregon Division of Child Support
Oregon State Parks
Oregon Youth Challenge
Outpost
Pacific Crest Neurology
Partners in Care
Pepperidge Farms
Pine Forest Grange
Pine Mountain Sports
Pizza Mondo
Point Chiropractic
Powder House
Premiere Property Group
Prep Bend
Pronghorn Resort
Red Tail Ridge Neighborhood
In-Kind

Organizations

Redmond DHS
Redmond Early Learning Center
Redmond Fire and Rescue
Redmond Smoke Jumpers
Riff Coffee
Safeway – Bend
Safeway - East Bend
Salsa De Wela
SealMaster
SELCO Community Credit Union
Seed to Table Farm
Send Transportation
Skout Organic
Soroptimist Club of Bend
Straw Propeller Gourmet Foods
Subietech Headquarters
Summit High School
Sunshine Retirement

Suterra
The Dogwood Cocktail Cabin
The Printing Post
Three Peaks Auto
Townshend’s Tea
TSA
Unemployment Call Center
US Forest Service
Wanderlust Tours
Wela Inc.
Wells Fargo
Widgi Creek Golf Club
Wilco
Willamette Dental
WorkSource Bend
World Market
Worthy Brewing
Yoga Lab

In-Kind

Individuals

Dee Baker  
Chris Benefield  
John Braund  
Chris Casad  
Susan Dernbach  
Al Dertinger  
Aaron Duccini  
Andy Dunning  
Mike Enricequez  
Jonathan Fukuzato  
Sarah Graham  
J Haller  
Jim Hammerquist  
Jim Harrison  
Kathi Haward  
Connie Heath  
Gloria Hildman  
Laree Hilscher  
Dennis Hoeper  
Troy J. Johnston  
Kristy Kwan  
Marcia Logan  
Carol Lovett  
Fred McCarn  
Jeffrey McCollum  
Bernice Methvin  
Wanda Milbert  
Natalie Miller  
Bruce Moses  
Abby Murry  
Krys Nichols  
Keith Nickos  
Jennifer Norcross  
Dan Pebbles  
Sharon Perry  
Eve Ponder  
Tim Proctor  
Linda Romani  
Carrie Sammons  
Shirley Sarmento  
Peter Showers  
Carol Storm  
Sarah Swaney  
Barb Swanson  
Steve Van Dyke  
Gretchen Valido  
Linda Walker  
Susan Yokoyama  
Cindy Zalunardo

Every effort has been made to maintain accuracy of this donor report for the 2019-2020 fiscal year. Unfortunately, mistakes and omissions sometimes occur. If you should find an error in the report, please notify NeighborImpact so that our records can be corrected.
Tim Page and his family found themselves in a financial bind when his wife was laid off from her position at Parks and Rec as a result of the pandemic. The couple also rents out a vacation rental that they built in their backyard, but once COVID hit, all the vacation rental bookings were canceled.

“We lost all of our bookings for April and May,” said Tim. “Normally that’s the start of peak season, so that was a pretty big hit financially.” The loss of income forced the family to put their mortgage in forbearance.

That’s when Tim heard about NeighborImpact’s COVID Mortgage Assistance. NeighborImpact’s HomeSource is the first program in the state and the only one in Oregon, other than the state-run program, to offer mortgage payment assistance. For some clients, this assistance makes the difference between safe, stable housing, with funds available to meet other basic needs, and living on the verge of foreclosure with a mountain of past-due bills. For Tim’s family, the program was the difference between tarnished credit and growing debt, and the chance to start anew and pursue a life-long dream.

“My wife’s plan now is she really wants to start her own business of a flower farm,” said Tim. “Ideally we can get some money out of the refinance, and we can use that on a downpayment to go towards her new business plan.”

HomeSource, which launched the program in September, expects to make up to 100 mortgage payments for local homeowners like Tim.
Food Bank collects and distributes nearly four million pounds of food to emergency food sites throughout the tri-county region.

Energy Assistance helps qualified households keep their lights and heat on by paying a portion of their energy costs.

Housing Stabilization helps individuals and families experiencing homelessness and unstably housed obtain and retain housing.

Head Start provides high-quality early education integrated with health services, meals, nutrition and family advocacy for children 0-5.

HomeSource offers a range services that help individuals manage, grow and protect their assets.

Child Care Resources offers training, technical assistance and business support to child care providers in Central Oregon. Subsidizes child care for low income families.

Weatherization provides construction services to add insulation and repair heating systems for income-qualified clients.

Lending offers loans in down payment assistance, micro enterprise and home preservation at reasonable interest rates.

Representative Payee manages disability benefits on behalf of persons who cannot pay their bills due to cognitive or physical challenges by budgeting and dispersing funds to pay for living needs including housing, utilities, food, medical expenses, personal care and clothing.

Community Development helps communities build housing and infrastructure.

Endowment and Planned Giving Information

ENDOWMENT
NeighborImpact partners with the Oregon Community Foundation to handle the distribution and management of the endowment fund. The Oregon Community Foundation is a superb resource for local non-profits in Central Oregon. Not only does the foundation help non-profits build and manage endowments, it also helps individuals direct their charitable funds to local non-profits. For information on contributing to NeighborImpact through the Oregon Community Foundation, contact 541-382-1170

NeighborImpact also created a board-directed endowment that is managed with the help of a local investment firm. This endowment fund doubles as a reserve fund to cover any emergency needs which might develop unexpectedly. NeighborImpact uses directly donated bequest gifts to build our board-directed endowment.

PLANNED GIVING
NeighborImpact’s planned giving program builds the board-directed endowment. We accept bequest commitments from our friends. If you have a planned giving question, please contact our development department at (541) 323-6501.
COVID doubled the amount of food being distributed by NeighborImpact through its food bank. “We’ve never experienced anything like it,” said Carly Sanders, Food Program Director for NeighborImpact. “It’s like a FEMA-level disaster landed on the whole country on a single day.” But like true professionals, Sanders and her team stepped up to the plate to ensure that thousands of individuals who were laid off from their jobs without warning had access to nutritious food and plenty of it.

Year over year, the NeighborImpact food bank has experienced a doubling of the amount of food it is distributing, with numbers growing from 40,000 to 80,000 pounds of food weekly. NeighborImpact began receiving two semi truckloads of food each week to keep up with the supply. Where to put all that additional food became an immediate problem. Even before the uptick in volume, NeighborImpact’s food warehouse stored and distributed more food per square foot for its size than any food program in Oregon.

To process, store and re-package additional food, the program exploded operations outside the warehouse. It took over a nearby Head Start classroom building vacated due to the pandemic. It set up tents and staging in the parking lot. A surge of much-appreciated volunteers was recruited to pack food boxes. Meanwhile, in the middle of managing a pandemic, NeighborImpact raised the funds and commenced a construction project to expand the existing warehouse and create new space for receiving, sorting and repacking 10 to 20 additional pallets of food each week, allowing NeighborImpact to continue to feed more than 31,000 Central Oregonians each month.
Board of Directors
July 1, 2019 through June 30, 2020

**Elected Public Officials**
Roger J. DeHoog
Deschutes County
Judge, Oregon Court of Appeals
Attorney at Law

Mae Huston
Jefferson County
Jefferson County Commission

Patricia Jungmann
Crook County
Prineville City Council

Camden King
Deschutes County
Redmond City Council

Glendon Smith
Confederated Tribes of Warm Springs
Agency District Representative

**Community Representatives**
Jose Balcazar
Deschutes County

Chad Carpenter
Deschutes County
President
Lead Pastor

Brenda Comini
Crook County
Secretary/Treasurer

Heather Simmons
Deschutes County
Executive Committee

Brent Wilkins
Deschutes County
Attorney at Law
Vice President

**Representatives of Economically Disadvantaged**
Laura Beebe
Deschutes County

Lyndle DeCamp
Crook County

Daniel Martinez
Confederated Tribes of Warm Springs
& Jefferson County

Jesse Nikolauzon
Head Start Policy Council Liaison to Board

Linda S. Walker
Jefferson County
Executive Committee

**Directors who retired in 2019-20:**
Sharon Smith
Deschutes County

Jefferson Greene
Confederated Tribes of Warm Springs
With a staggering number of people losing their jobs, HomeSource’s financial tools and budget counseling have become more relevant than ever. To continue to serve vulnerable Central Oregonians safely, HomeSource completely refashioned its services—and quickly—by adapting financial counseling and workshops to a virtual format.

HomeSource turned to Counselor Victoria Vale, who, working remotely from the Oregon coast, had become an expert in counseling at a distance. She helped counselors prioritize understanding and connecting with clients, even when they are not physically present.

Gary Morris, an 82-year-old client who participated in virtual counseling, certainly appreciated HomeSource’s efforts.

“Not only do you help in saving money,” he wrote to his counselors, “You give hope and encouragement as well.”

The economic impact of the pandemic quickly demonstrated itself in the questions clients asked, which prompted HomeSource to take a proactive approach. The program created a new video series focused on financial resiliency with tips and strategies to remain financially stable even in times of crisis and added a foreclosure prevention class for those struggling to keep up with their mortgage.

Despite these innovations, HomeSource faced a major issue: many clients lack access to internet, a computer or a tablet. To serve clients equitably, HomeSource adapted one space in each NeighborImpact office to serve as a virtual station, with strict distancing and sanitation measures in place, where clients could connect to services using HomeSource equipment. COVID has kept people apart, but when it came to gaining financial and asset-building tools, HomeSource made distance irrelevant.
COVID or no COVID, Nathaniel Grimes was determined to buy a house. A single father, Nathaniel worked at Deschutes Brewery and worried he couldn’t afford to continue living in Bend. While he could get by month-to-month, he knew home ownership represented his best bet for long-term financial security. With Bend housing prices continuing to rise, Nathaniel’s goal always felt just out of reach. Through a partnership among NeighborImpact’s HomeSource program, First Story and Hayden Homes, Nathaniel and two other local families secured zero-down, zero-interest, 30-year loans and beautiful, brand new homes in Sisters. NeighborImpact’s HomeSource program manages the intake of applications and helps applicants successfully navigate the homebuying process through a HomeBuyer Education workshop.

“As a single-dad, I work hard day in and day out to provide the best life for my son, Conner,” said Nathaniel. “Moving to Sisters means he will finally know something other than apartment living and what being a part of a community means.”

During a socially distanced move-in ceremony, each family expressed their gratitude for the safety, health and happiness that this opportunity of owning a home brings them.

“Today, in the midst of COVID-19, a house is so much more than a home,” said NeighborImpact’s HomeSource director, Sonia Capece. “It’s safety. It’s stability. It’s academic success. It’s a place to work. Through this partnership with First Story, we can make that a reality for Central Oregon families who otherwise would not have the ability to take on a mortgage.”

For these families, home ownership seemed an impossible accomplishment. Now, they live that dream-come-true every day.
As COVID cratered the Main Street economy, the Madras City Council realized the impact on the community would likely be severe, especially given Madras’s heavy dependence on tourism. Without the income to support them, many local jobs were at risk of being laid off. A partnership with NeighborImpact brought much-needed financial support to individual businesses, not to mention relief and smiles to the faces of the Councilors.

“The goal of City Council and Staff is to come out of these unsettling times stronger and more united by working together with other agencies, the community, and our local businesses,” said Madras Mayor Richard Ladeby. “We are consistently seeking opportunities that fit the specific needs of our community; both for the short- and the long-term. We want to do everything we can to sustain businesses through this epidemic, while continuing to build a strong foundation of housing and commerce for the future.”

NeighborImpact’s Community Development program partnered with the City of Madras to help local, small businesses stay afloat and retain jobs for low-income employees. NeighborImpact submitted a Community Development Block Grant application and administers the program on behalf of Madras. The $150,000 of funding that came through will support small businesses and micro enterprises financially impacted by COVID-19. These small business grants, of up to $20,000 each, incentivize retaining low-income jobs throughout the pandemic. They will help strengthen the local economy at this most crucial time.
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