

Frequently Asked Questions

What is a heat pump?

A heat pump is an energy efficient home heating and cooling device, that can work in tandem with or replace some standard heating systems such as an electric forced air furnace.

Can you help with any other heating and cooling appliances?

No, this funding is only for heat pumps.

Is there an income limit to apply?

There is no income limit to apply for this program, though households with lower incomes and other priority groups may be given precedence.

Can I utilize other incentives for my heat pump in addition to this one?

You may apply for other financial incentives for your heat pump. NeighborImpact will not award grants and rebates that exceed the full cost of heat pump installation, including other incentives.

What does “up to” \$5,000 or \$7,000 mean?

NeighborImpact cannot provide grants or rebates that exceed the cost of the heat pump installation. Typical grant and rebate award amounts will be a fixed rate of either \$5,000 or \$7,000 depending on the heat pump, and the award amount may be less if the heat pump installation costs less than these award amounts.

Is there a time limit on when I can install my heat pump after I get approved for a grant?

Heat pumps must be installed within 60 days of grant approval.